

**SC Workers' Compensation Commission
Claims Administration Workshop
May 8, 2014**

AGENDA

- 9:00 – 9:30 a.m. Registration**
- 9:30 – 9:45 a.m. General Session Gary Cannon**
Highlights of the Commission's major activities, accomplishments, and statutory and regulation updates.
- 9:45 – 10:30 a.m. Insurance & Medical Services Grant Duffield**
Overview of the coverage and compliance requirements in workers' compensation claims and the Commission's responsibility in resolving medical billing disputes.
- 10:30 – 11:15 a.m. Claims Administration Sonji Spann**
A "how to" review of each of the Commission's forms, reporting requirements, and rules and regulations for administration and management of workers' compensation claims.
- 11:15 – 11:30 a.m. Break**
- 11:30 a.m. – 12:15 p.m. Judicial Virginia Crocker**
A comprehensive explanation of the Commission's judicial proceedings requirements and adjudication processes: Mediation, Hearings and Appeals. As well as a comprehensive explanation of the Commission's Informal Conference process and Commissioners' Preferences.
- 12:15 – 1:00 p.m. eCase Amanda Underhill**
An overview of SCWCC eCase Status Web Portal and the latest changes to eCase and secure email. Staff will be available to register users for eCase and answer questions and provide one-on-one support.
- 1:00 p.m. Question and Answer Session and Adjournment**