#### AGENDA

#### SOUTH CAROLINA WORKERS' COMPENSATION COMMISSION

1333 Main Street, 5<sup>th</sup> Floor Columbia, South Carolina 29201 **April 8, 2024 10:30 a.m.** 

#### Meeting to be held in Hearing Room A

The Commission's Business Meeting will be broadcast live on the Internet via Zoom. Interested parties may access the broadcast at the following link:

#### Join Zoom Meeting

 $\frac{\text{https://us02web.zoom.us/j/8249297108?pwd=akcwMkMxSnYzQWFxdEs4V2x6UWtyUT09\&omn=86241}}{426739}$ 

Meeting ID: 824 929 7108

Passcode: 073988

This meeting agenda was posted prior to the meeting and proper advance notice was made to all concerned parties in compliance with requirements in the Freedom of Information Act.

1.	CALL TO ORDER	CHAIRMAN BECK
2.	APPROVAL OF AGENDA OF BUSINESS MEETING OF APRIL 8, 2024	CHAIRMAN BECK
3	APPROVAL OF MINUTES OF THE REGULAR BUSINESS MEETING MARCH 11, 2024 (Tab 1)	CHAIRMAN BECK
4.	REGONITION OF AGENCY EMPLOYEES BIRTHDAYS	CHAIRMAN BECK
5.	APPLICATIONS FOR APPROVAL TO SELF-INSURE (Tab 2) A. Self-Insurance Department Report	MS. BROWN
6.	DEPARTMENT DIRECTORS' REPORTS Administrative Services (Tab 3) Financial Report (Tab 4) Information Services (Tab 5) Insurance and Medical Services (Tab 6) Claims (Tab 7) Judicial (Tab 8)	MS.MCREE MS.MCREE MR. PLUSS MR. DUCOTE MS. SPANN MS. BRACY
7.	DEPARTMENT OF VOCATIONAL REHABILITATION Monthly Report (Tab 9)	MR. CANNON
8.	EXECUTIVE DIRECTOR'S REPORT (Tab 10)	MR. CANNON
9.	OLD BUSINESS	CHAIRMAN BECK
10.	NEW BUSINESS	CHAIRMAN BECK
11.	EXECUTIVE SESSION	CHAIRMAN BECK
12.	ADJOURNMENT	CHAIRMAN BECK

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7	Claims
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9	Vocational Rehabilitation
10	Executive Director's Report
11	Old Business
12	New Business

# THE SOUTH CAROLINA WORKERS' COMPENSATION COMMISSION MINUTES OF THE BUSINESS MEETING March 11, 2024

A Business Meeting of the South Carolina Workers' Compensation Commission was held in Hearing Room A of the Workers' Compensation Commission on Monday, March 11, 2024, at 10:30 a.m. The meeting agenda was posted prior to the meeting and proper advance notice was made to all concerned parties in compliance with requirements in the Freedom of Information Act. The following Commissioners were present:

T. SCOTT BECK, CHAIRMAN
GENE MCCASKILL, VICE CHAIR
AVERY WILKERSON, COMMISSIONER
R. MICHEAL CAMPBELL, II, COMMISSIONER
MELODY JAMES, COMMISSIONER
AISHA TAYLOR, COMMISSIONER

Present also were Keith Roberts, General Counsel; Christy Brown, Self-Insurance Director; Amy Bracy, Judicial Director; Kristen Mcree, Administrative Services Director, Sonji Spann, Claims Director; Jordan Mays, Staff Attorney; and Eric Baxley, Staff Attorney and Whitney Klauck with IWA. Participating by Zoom Commissioner Cynthia Dooley, Christine O'Donnell, Pauline Williams, and Lydia Muna with FairHealth; Stacey Cunningham with IWA, and Tiffany Grzybowski with Healthesystems.

Chairman Beck called the meeting to order at 10:33 a.m.

#### **AGENDA**

Commissioner McCaskill moved that the agenda be approved. Commissioner James seconded the motion, and the motion was approved.

#### APPROVAL OF MINUTES – BUSINESS MEETING OF MARCH 11, 2024

Commissioner McCaskill moved that the minutes of the Business Meeting of February 12, 2024 be approved. Commissioner James seconded the motion, and the motion was approved.

#### **GENERAL ANNOUNCEMENTS**

No general announcements.

Recognition of Agency employees Birthdays for the month of March 2024.

#### **SELF-INSURANCE**

Ms. Brown presented her report in written form. There were no questions from the Commission.

Self-insurance applications were presented by Christy Brown, Self-Insurance Director. **Four (4)** prospective members of **One (1)** fund was presented to the Commission for approval. The applications were:

#### **South Carolina Home Builders SIF**

B3 Construction Management LLC Low Country Painting LLC Palmetto Renovations of Columbia, Inc Tom Davis trucking and Grading LLC

After examination of the applications, it was determined that each complied with the Commission's requirements, and each was recommended for approval.

Commissioner Wilkerson made the motion to approve the applications to self-insure. Commissioner Taylor seconded the motion to approve the applications to self-insure, and the motion was approved.

#### **DEPARTMENT DIRECTORS' REPORTS**

Each Department report was submitted in written form and included in the Commission's agenda booklets.

#### **ADMINSTRATIVE SERVICES**

Ms. Mcree presented the Human Resources and the Financial Report in written form. There were no comments or questions from the Commission.

#### **INFORMATION SERVICES**

Mr. Cannon presented the IT report in written form. There were no comments or questions from the Commission.

#### INSURANCE AND MEDICAL SERVICES

Mr. Ducote presented his report in written form. There were no comments or questions from the Commission. Mr Ducote introduced Cara Mazzell as the new Coverage Analyst and Blanca Marcus as the new Compliance Officer.

#### **CLAIMS**

Ms. Spann presented her report in written form. There were no comments or questions from the Commission.

#### **JUDICIAL**

Ms. Bracy presented her report in written form. There were no questions from the Commission.

#### **VOCABATIONAL REHABILITATION**

Mr. Cannon presented the Vocational Rehabilitation report. There were no questions from the Commission.

#### **EXECUTIVE DIRECTOR'S REPORT**

Mr. Cannon submitted his report in written form. There were no comments or questions from the Commission.

#### **OLD BUSINESS**

Commissioner Wilkerson made the motion to approve a Conversion Factor of \$51.50 for the Maximum Allowable Payment (MAP) for services listed in Medical Services Provider Manual and a Conversion Factor of \$32.85 per unit for services provided by Anesthesiologists effective April 1, 2024. Commissioner Taylor seconded the motion. Motion passed.

#### **NEW BUSINESS**

There was no new business.

#### **EXECUTIVE SESSION**

There was no Executive Session.

#### **ADJOURNMENT**

Commissioner Campbell made the motion to adjourn. Commissioner Taylor seconded the motion, and the motion was approved.

The March 11, 2024 meeting of the South Carolina Workers' Compensation Commission adjourned at 10:51 a.m.

Reported April 1, 2024 Arnisha Keitt Executive Assistant

#### State of South Carolina

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### Workers' Compensation Commission

To: Gary Cannon, SCWCC Executive Director

From: Kristen McRee, Director of Administrative Services

Date: April 8, 2024

Subject: Administrative Department April 2024 Full Commission Report

This report summarizes the Human Resources, Procurement, and Finance initiatives during March 2024.

#### I. Human Resources

#### **Hiring Recruitment & Retention**

In March, Human Resources concluded recruiting efforts to fill the Program Coordinator I position vacancy in the Insurance and Medical Services Department that was reported in January. The candidate was onboarded on March 1, 2024. All onboarding procedures have been completed including keying the requisite SCEIS transactions, reporting the candidate's benefit elections, and providing onboarding trainings.

The Commission also welcomed another new employee in March to fill a vacancy in the Insurance and Medical Services Department created by a staff retirement. Interviews were conducted through the beginning of the month and the candidate was onboarded on March 11, 2024. All onboarding procedures have been completed including keying the requisite SCEIS transactions, reporting the candidate's benefit elections, and providing onboarding trainings.

In addition, the vacant program assistant position in the Self-Insurance Department has been filled. Interviews were conducted and concluded in March. The candidate will be onboarded in April.

Human Resources also partnered with the Coverage and Compliance Division and attended a National Association of College Deans, Registrars and Admissions Offices (NACDRAO) Career Fair. In preparation for the Fair, information brochures were drafted for dissemination to interested candidates. While there was no opportunity for making a direct hire, interested students were encouraged to monitor and apply for upcoming positions posted by the Commission. The fair was an excellent way to increase awareness of our agency and maintain our commitment to equal opportunity in the workplace.

#### **Benefits**

On March 14, 2024, the Commission partnered with the SC Lottery Commission and participated in an onsite health screening. The event was provided free of charge to covered employees and spouses whose primary health insurance is the state health plan.

#### II. Procurement

Administrative Services researched various armed security companies on state contract to determine the scope and cost of procuring such services. The research was compiled and sent to the Executive Director for review. Average cost for a 5-year contract ranges from approximately \$200,000 to \$310,000.00 (\$16.00-\$25.00 per hour) for armed security services that include efforts to prevent property loss and prevent physical harm by monitoring for building safety issues, vandalism, or unruly individuals on the premises.

#### III. Finance

Administrative Services continues to monitor the coding of invoices and timely process invoices for payment. As previously mentioned, this effort is designed to reduce the internal invoice processing time and facilitate a more efficient payment process under the Commission's MOU with Admin. This initiative will also assist with SCEIS financial reporting and ensure that expenditures are more accurately tracked across departments.

Administrative Services also participated in a monthly meeting with Admin to review payroll projections and operating cost reports in preparation for the FY 2024- 2025 budget.

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### Workers' Compensation Commission

### MEMORANUM

TO: COMMISSIONERS

FROM: Kristen McRee, Director Administrative Services

DATE: April 8, 2024

RE: FINANCIAL REPORT – FY Period ending March 31, 2024

Attached is the Budget vs. Actual Report for the General Fund and Earmarked Fund for the fiscal year period ending March 31, 2024. The benchmark for this period is 75%.

#### Expenditures – General Fund – Annual Budget \$2,985,961

The total expenditure for the General Fund year-to-date is \$2,088,572 or 70% of the annual budget as shown on Page 2. Page 3 and 4 reflects the balances of funds appropriated by the General Assembly for the IT System Modernization Project. Those balances remain stable at \$1,695,084 and \$5,000,000 respectively.

#### <u>Expenditures – Earmarked Fund – Annual Budget \$5,607,845</u>

The Earmarked Fund (38440000) total expenditures year-to-date are \$3,171,403 which is 57% of budget as shown on Page 7.

#### Revenues – Earmarked Annual Budget \$3,157,092

The Commission posted \$2,143,754 in Earmarked Fund operating revenues year-to-date, which is 68% of the annual budget.

#### Self-Insurance Tax Funds

The amount budgeted from the Self-Insurance Tax for the Commission is \$2,500,000. The amount received year-to-date is \$4,394,692 which is 176% of budget.

Fund 10010000 - GENERAL FUND - Operating Items

Administration		FY 2024				
Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance
501015	DIRECTOR	146,417	115,303	79%		31,114
501058	CLASSIFIED POS					
501070	OTH PERS SVC					
512001	OTHER OPERATING	294,907				
505000	TRAVEL					
	Total OTHER OPERATING:	294,907			0	294,907
Total Admin	istration:	441,324	115,303	26%	0	326,021

FY 2023					
YTD Expenditures	% Used				
115,913	79%				
11,375					
7,320					
2,576					
2,576	1%				
137,184	31%				

Inform. services		FY 2024				
Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance
502000	CONTRACTUAL SVC		2,081			
	Total OTHER OPERATING:		2,081		0	-2,081
Total Inform	. services:		2,081		0	-2,081

Expend	YTD itures	% Used

Claims			FY 2024			
Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance
501058	CLASSIFIED POS	85,630	66,981	78%		18,649
501070	OTH PERS SVC					

FY 2023				
% Used				
79%				

Total Claims:	85,630	66,981	78%	0	18,649

68,836	80%
00,000	00 /0

Commissioners			FY 2024				
Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance	
501026	CHAIRMAN	177,426	139,722	79%		37,704	
501033	COMMISSIONER	1,033,541	813,905	79%		219,636	
501050	TAXABLE SUBS	70,000	57,065	82%		12,935	
501058	CLASSIFIED POS	370,000	292,332	79%		77,668	
501070	OTH PERS SVC						

FY 2023				
% Used				
79%				
82%				
75%				
78%				

Total Commissioners:	1,650,967	1,303,024	79%	0	347,943
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1,350,946 82%
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#### Fund 10010000 - GENERAL FUND - Operating Items

Insurance &	Medical	FY 2024				
Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance
501058	CLASSIFIED POS	33,338	25,852	78%		7,486
501070	OTH PERS SVC	1,662	1,662	100%		0
Total Insurance & Medical:		35,000	27,514	79%		7,486

FY 2023				
YTD Expenditures	% Used			
9,647	29%			
9,647	28%			

Judicial						
Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance

FY 202	3
YTD Expenditures	% Used

<b>Employer C</b>	ontributions	FY 2024				
Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance
513000	EMPLOYER CONTRIB	773,040	573,669	74%		199,371
Total Emplo	yer Contributions:	773,040	573,669	74%		199,371
Total GEN	ERAL FUND - Operating Items:	2,985,961	2,088,572	70%	0	897,389

FY 2023					
YTD Expenditures	% Used				
570,784	74%				
570,784	74%				
2,137,397	72%				

#### Fund 10010000 - GENERAL FUND - Special Items

	1 und 10010000 - GENERAL I OND - Special items									
IT System P	roject		FY 2024							
Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance	YTD Expenditures	% Used		
561000	Special Item	1,695,084		0%		1,695,084				
Total IT Syst	em Project:	1,695,084				1,695,084				
Total GEN	ERAL FUND - Special Items:	1,695,084				1,695,084				

#### Fund 10050023 - GF-NONRECUR APROP-23 - Special Items

IT System P	roject		FY 2024					
Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance	YTD Expenditures	% Used
561000	Special Item	5,000,000		0%		5,000,000		
Total IT Syst	em Project:	5,000,000				5,000,000		
Total GF-N	ONRECUR APROP-23 - Special	5,000,000				5,000,000		

#### Fund 38440000 - EARMARKED FUND

Administrat	ion			FY 2024			
Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance	
501058	CLASSIFIED POS	785,985	187,690	24%		598,295	
501070	OTH PERS SVC	41,000		0%		41,000	
512001	OTHER OPERATING	2,256,948					
502000	CONTRACTUAL SVC		326,145		33,461		
503000	SUPPLY AND MATERIAL		67,070		66,077		
504000	FIXED CHGS AND CONT		316,883		219,909		
505000	TRAVEL		37,357		15		
514000	BENEFITS AND CLAIMS						
	Total OTHER OPERATING:	2,256,948	747,455	33%	319,462	1,190,031	
Total Admin	istration:	3,083,933	935,145	30%	319,462	1,829,326	

FY 2023					
YTD Expenditures	% Used				
170,082	22%				
6,000	15%				
318,843					
123,812					
366,676					
42,687					
106,910					
958,927	42%				
1,135,010	37%				

General cou	ınsel			FY 2024		
Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance
503000	SUPPLY AND MATERIAL		12,966			
	Total OTHER OPERATING:		12,966		0	-12,966
Total Genera	al counsel:		12,966		0	-12,966

YTD	%
Expenditures	Used

Inform. services			FY 2024			
Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance
501058	CLASSIFIED POS		285,942			-285,942
501070	OTH PERS SVC					
502000	CONTRACTUAL SVC		67,449		159,936	
503000	SUPPLY AND MATERIAL		7,008		17,435	
504000	FIXED CHGS AND CONT		1,271			
505000	TRAVEL		860			
506000	CAPITAL EQUIPMENT				8,646	
	Total OTHER OPERATING:		76,588		186,016	-262,605
Total Inform	. services:		362,531		186,016	-548,547

FY 2023	
YTD Expenditures	% Used
276,683	
4,500	
26,010	
39,376	
2,200	
918	
68,504	
349,687	

Litigation - i	t proj		FY 2024			
Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance
503000	SUPPLY AND MATERIAL		42			
	Total OTHER OPERATING:		42		0	-42
Total Litigat	ion - it proj:		42		0	-42

FY 202	3
YTD Expenditures	% Used

#### Fund 38440000 - EARMARKED FUND

Claims			FY 2024			
Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance
501058	CLASSIFIED POS	280,850	176,796	63%		104,054
501070	OTH PERS SVC					
512001	OTHER OPERATING	19,700				
505000	TRAVEL		1,263			
	Total OTHER OPERATING:	19,700	1,263	6%	0	18,437
Total Claims	s:	300,550	178,059	59%	0	122,491

FY 202	3
YTD Expenditures	% Used
160,111	57%
14,935	
701	
701	4%
175,747	58%

Commissioners			FY 2024			
Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance
501050	TAXABLE SUBS	70,000		0%		70,000
501070	OTH PERS SVC	3,000		0%		3,000
512001	OTHER OPERATING	233,700				
502000	CONTRACTUAL SVC		98,524		100	
503000	SUPPLY AND MATERIAL		3,476			
504000	FIXED CHGS AND CONT		75			
505000	TRAVEL		43,426		-	
	Total OTHER OPERATING:	233,700	145,501	62%	100	88,099
Total Comm	issioners:	306,700	145,501	47%	100	161,099

FY 202	3
YTD Expenditures	% Used
119,328	
4,774	
41,685	
165,786	71%
165,786	54%

Insurance & Medical				FY 2024		
Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance
501058	CLASSIFIED POS	459,463	360,593	78%		98,870
501070	OTH PERS SVC	22,881	11,288	49%		11,593
512001	OTHER OPERATING	114,500				
502000	CONTRACTUAL SVC		9,680			
503000	SUPPLY AND MATERIAL		9,585			
504000	FIXED CHGS AND CONT		500			
505000	TRAVEL		9,139			
514000	BENEFITS AND CLAIMS		50,794		19,947	
	Total OTHER OPERATING:	114,500	79,698	70%	19,947	14,855
Total Insura	nce & Medical:	596,844	451,579	76%	19,947	125,318

FY 2023	
% Used	YTD Expenditures
72%	329,949
52%	11,935
	3,082
	16,170
	11,772
	5,651
32%	36,675
63%	378,559

#### Fund 38440000 - EARMARKED FUND

Judicial				FY 2024		
Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance
501058	CLASSIFIED POS	500,000	391,002	78%		108,998
501070	OTH PERS SVC	55,000	27,720	50%		27,280
512001	OTHER OPERATING	45,000				
502000	CONTRACTUAL SVC		1,913			
503000	SUPPLY AND MATERIAL		20,599			
504000	FIXED CHGS AND CONT		703			
505000	TRAVEL		1,982			
	Total OTHER OPERATING:	45,000	25,198	56%	0	19,802
Total Judicial:		600,000	443,920	74%	0	156,080

FY 202	3
YTD Expenditures	% Used
386,070	77%
45,276	82%
1,683	
20,000	
575	
899	
23,157	51%
454,504	76%

<b>Employer C</b>	ontributions		FY 2024									
Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance						
513000	EMPLOYER CONTRIB	719,818	641,661	89%	0	78,157						
Total Emplo	yer Contributions:	719,818	641,661	89%	0	78,157						
•	•	,	,			,						
Total EAR	MARKED FUND:	5,607,845	3,171,403	57%	525,526	1,910,916						

FY 2023										
YTD Expenditures	% Used									
602,378	84%									
602,378	84%									
3,261,670	58%									

## South Carolina Workers' Compensation Commission Commitments FY 2024 As of 3/31/2024

#### Fund 38440000 - EARMARKED FUND

#### **Administration**

Commitment Item	Commitment Item Description	Vendor	Commitment
5020077100	SERVICES- APP SUP	PROGRESS SOFTWARE CORP	4,500
5020077220	SERVICES- VOICENET	NWN CORPORATION	28,570
5021540001	PROF SRV-LANG INTER	GLOBAL INTERPRETING NETWORK INC	392
5030010004	SUBSCRIPTIONS	WEST PUBLISHING CORPORATION	7,250
5030067101	PRGM LIC - APP SUPP	INSURANCE SERVICES OFFICE INC	35,640
5030067101	PRGM LIC - APP SUPP	WEST PUBLISHING CORPORATION	23,187
5040060000	ST RENT-NON ST BLDG	GALIUM 1333 MAIN LLC	6,087
5040490009	RENT PARKING	REPUBLIC PARKING SYSTEM INC	395
5041020000	FEES AND FINES	REPUBLIC PARKING SYSTEM INC	20
5041840000	LEASE BLDG PRINCIPAL	GALIUM 1333 MAIN LLC	141,691
5041850000	LEASE BLDG INTEREST	GALIUM 1333 MAIN LLC	71,716
5050010000	IN ST-MEALS-NON-REP	WAYNE A	10
5050070000	TRNG-IN-ST REG FEES	WAYNE A	5
Total Administr	ration:		319,462

#### Inform. services

Commitment Item	Commitment Item Description	Vendor	Commitment
5020050000	PHOTO & VISUAL SVCS	SUMMIT SOLUTIONZ INC	235
5020077100	SERVICES- APP SUP	INSURANCE SERVICES OFFICE INC	62,640
5020077100	SERVICES- APP SUP	PROGRESS SOFTWARE CORP	9,477
5020077220	SERVICES- VOICENET	NWN CORPORATION	16,946
5021540000	NON-IT OTHER PRO SRV	PROGRESS SOFTWARE CORP	70,638
5030050000	PHOTO & VISUAL SUPP	SUMMIT SOLUTIONZ INC	2,975
5030067130	EQUIP&SUPP- EUC	DELL MARKETING LP	10,800
5030067170	EQUIP&SUPP- PRINT EU	US INK AND TONER INC	3,660
5060322000	TV/Radio Eq Acq (MA)	SUMMIT SOLUTIONZ INC	8,646
Total Inform. s	ervices:		186,016

Total EARMARKED FUND:	525,526
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# South Carolina Workers' Compensation Commission Earmarked Fund Revenues FY 2024 As of 3/31/2024 75% of year elapsed

Account	Acct No.	Budget	YTD Actual Revenue	% of Budget
WORKERS COMPENSATION SELF INSURANC	4080100000			
WORKERS' COMPENSATION HEARING FEE	4110090000	1,091,322	858,935	79%
WORKERS COMP SELF INSURANCE APPLICA	4160040000	7,350	475	6%
WORKERS COMPENSATION FILING VIOLATION	4223030000	1,985,476	1,243,958	63%
PARKING FEE	4350040000	12,790	4,340	34%
WORKERS COMPENSATION AWARD REVIEW	4350140000	32,251	11,400	35%
PHOTOCOPYING FEE	4380050000	25,300	21,161	84%
SALE OF LISTINGS & LABELS	4480060000	2,603	950	36%
REFUND PRIOR YR EXPENDITURE	4520010000		18,000	
REFUND OF PRIOR YEAR EXPENDITURES TO	4520010025		750	
RETURNED CHECKS	4530010000		(15,464)	
ADJUSTMENT TO AGENCY DEPOSITS	4530020000		(750)	
MISCELLANEOUS REVENUE	4530030000			
Total Revenues		3,157,092	2,143,754	68%
Self Insurance Tax		2,500,000	4,394,692	176%

Self Insurance Tax	2,500,000	4,394,692	176%
Total	5,657,092	6,538,447	116%

#### State of South Carolina

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### Workers' Compensation Commission

To: Gary Cannon, SCWCC Executive Director

From: Kris Pluss, IT Director

Date: April 3, 2024

Subject: IT Department March 2024 Full Commission Report

This report summarizes the activities and accomplishments for projects and initiatives in the IT Department during March 2024.

#### I. Systems Operations, Maintenance and Support

#### **EDI**

Online Trading Partner Registration started and the WCC IT, the IMS Department and Verisk are working to register all trading partners that are not currently registered within Verisk / ISO's South Carolina EDI Online Portal.

#### Reporting

- 142 Service Desk tickets were received by WCC IT during March 2024.
- 127 Tickets were assigned a priority of Low.
- 13 Tickets were assigned a priority of Medium.
- 2 Tickets were assigned a priority of High.
- 0 Tickets were assigned a priority of Urgent.

#### II. Projects, Enhancements and Development

#### Legacy Modernization

#### SC.Gov – eFile/ePay:

687 unique eFile/ePay online transactions with a fee/fine for a net amount of \$40,998.45 were submitted in March.

#### End of Life Hardware Replacement:

WCC IT will be working with the DTO, Network Support Team to replace existing network hardware considered End of Life this upcoming Friday, April 12, 2024.

#### State of South Carolina



### Workers' Compensation Commission

**To:** Mr. Gary Cannon **From:** Wayne Ducote, Jr. **Date:** 5-Apr-24

SCWCC Executive Director IMS Director

**Subj:** Insurance and Medical Services Department

March 2024 Full Commission Report

Please find attached information provided to summarize the status and workflow of initiatives currently underway within the Insurance and Medical Services (IMS) Department.

In addition to the statistical data provided, please be advised of the following:

Compliance Division 1. Reviewing revenue metrics / projections.

2. Working with staff to review workflow processes and additional training opportunities.

3. Article being published by IIABSC in Spring 2024 edition of SC Agent & Broker magazine as continued outreach for stakeholders.

Coverage Division 1. Working with staff to review workflow processes and explore

opportunities to enhance service provision.

Lapse in Coverage (Progress): 68 new registrants; 0 notifications sent.
 Lapse in Coverage (NCCI 1Q): 1,263 new registrants; 100 notifications

sent.

Medical Services 1. Completed work with FAIR Health regarding the 2024 MSPM update.

2. One medical bill reviewer recertification was completed in March.

While this summary is in no way all-inclusive, it may serve to assist you and our Commissioners in understanding the key initiatives underway in the IMS Department and provide measures by which the Department's effectiveness can be gauged. IMS welcomes any guidance that you and/or our Commissioners can provide concerning our performance and direction.

### **Employer Rule to Show Cause Hearings and Compliance Activity**

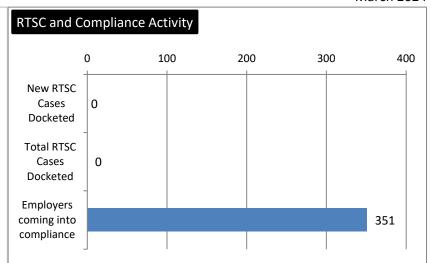
The Compliance Division docketed 0 new RTSC cases and 0 total RTSC cases in the month of March. And, compelled 44 South Carolina employers to come into compliance with the Act. Year to date, 5 new RTSC cases and 10 total RTSC cases have been docketed.

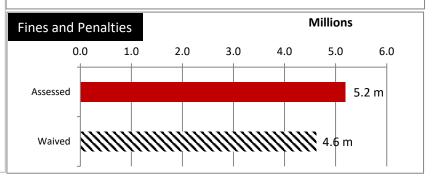
#### **Employers Obtaining Coverage**

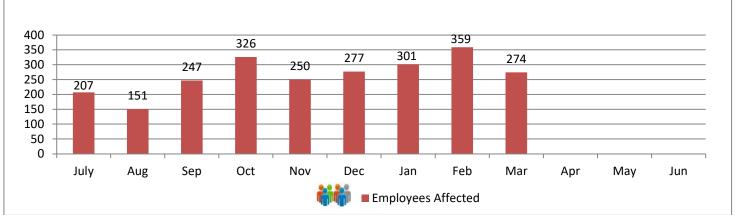
Year to date, the Compliance Division has compelled 351 South Carolina employers to come into compliance with the Act. In so doing, approximately 2,392 previously uninsured workers are now properly covered.

#### **Penalties Waived**

Although the Division has assessed \$5.2 m in fines this fiscal year, \$4.6 m have been <u>waived</u> or <u>rescinded</u> as employers have either obtained insurance coverage or were found not to be subject to the Act.



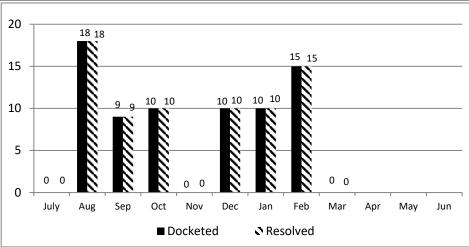




#### **Carrier Rule to Show Cause Hearings**

The Compliance Division manages the Rule to Show Cause process involving the recovery of outstanding carrier fines and penalties. In the month of March 2024, 0 carrier RTSC cases were docketed; 0 cases were resolved for a total of \$0.

Year to date, a total of 72 carrier RTSC cases have been docketed, 72 cases for a total of \$92,139 have been resolved.



In March 2024, 11 compliance files were created from the combined filings of Form 50's, 12A's, and stakeholder reporting involving uninsured employers.

YTD vs. Prior Year total (184): 74% Mar 2023 to Mar 2024: 69% Current Yr End trend: 99% of 2022-2023

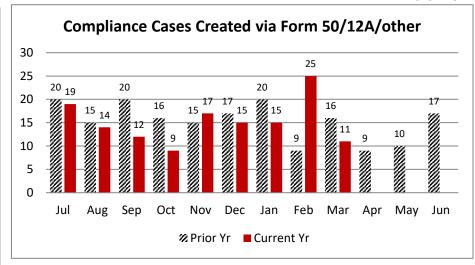
YTD 2023-2024 v. YTD 2022-2023: 93%

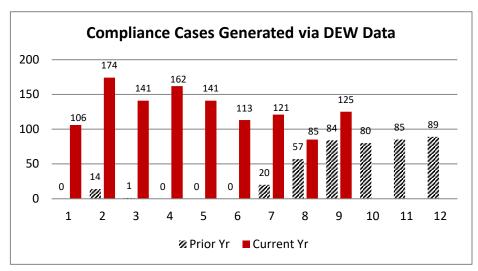
In March 2024, 125 compliance files were generated from the DEW data process.

YTD vs. Prior Year total (430): 272% Mar 2023 to Mar 2024: 149% Current Yr End trend: 363% of 2022-2023

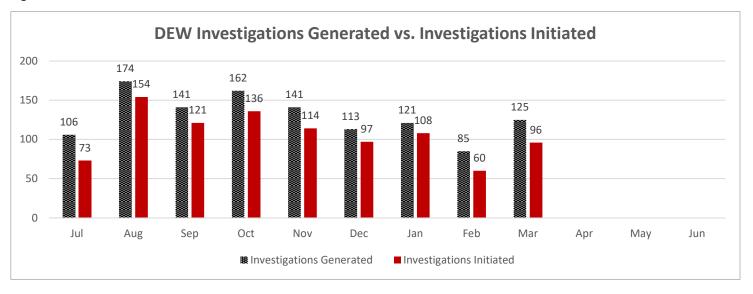
YTD 2023-2024 v. YTD 2022-2023:

664%





The DEW Data Pool is determined by the total number of potential, non-compliant employers who report wages to DEW with at least 4 employees and who's FEIN does not match with any coverage records in the Commission's coverage database. The investigations generated is the number of compliance investigations generated from the pool. The investigations initiated is the number of compliance investigations initiated from those that were generated.



#### **Carryover Caseload:**

The Compliance Division closed March 2024 with 293 cases active, compared to an active caseload of 151 at the close of March 2023.

#### **Cases Resolved:**

For the month of March 2024, Compliance Division staff closed-out 139 cases.

#### **Compliance Fines:**

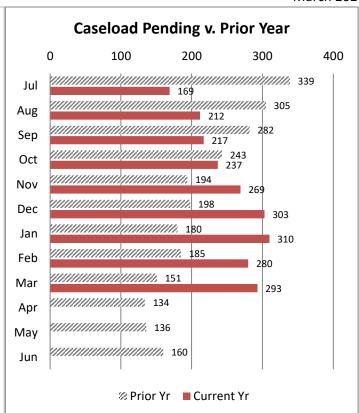
In March 2024, the Compliance Division collected \$58,777 in fines and penalties. Year to Date, the Compliance Division has collected \$643,607 in fines and penalties.

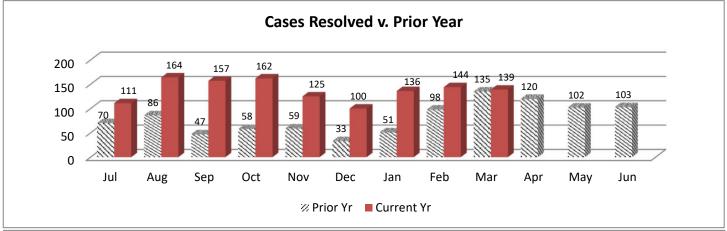
Year to Date vs Prior Year Total (\$483,063): 133%

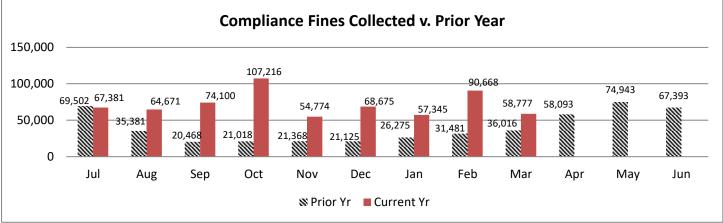
Mar 2023 vs. Mar 2024: 163%

Current Year End trend is 178% of 2022-2023

YTD 2022-23 (Mar - June) vs YTD 2023-2024: 228%







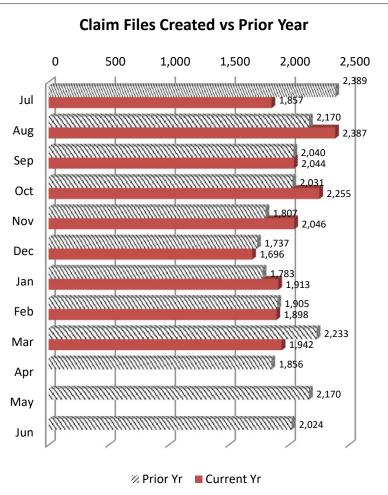
IMS COVERAGE DIVISION March 2024

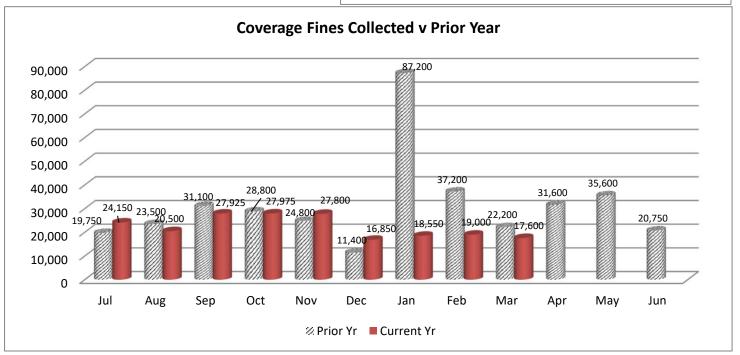
#### **WCC Claim Files:**

In March 2024, the Coverage Division received a total of 1,942 WCC Claim files. Of these, 1,663 were created through proper carrier filing of a 12A, and 279 were generated as a result of a Form 50 claim filing. Year to Date 18,038 Claim files have been created which is 75% of claim file volume prior year (24,145).

#### **Coverage Fines:**

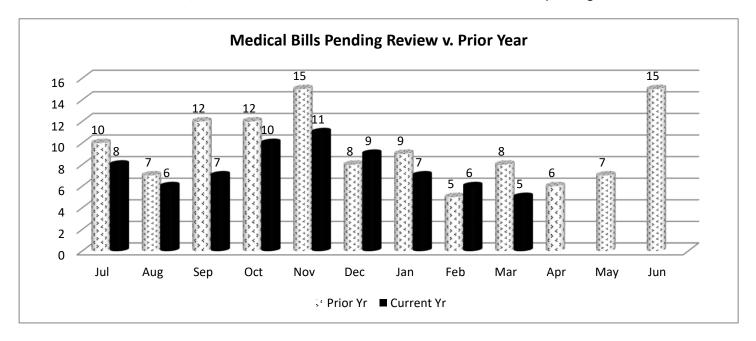
The Coverage Division collected \$17,600 in fine revenue in March 2024, as compared to \$22,200 in Coverage fines/penalties accrued during March 2023. Year on Year, Coverage fines are at 54% of collections for prior year.





#### IMS MEDICAL SERVICES DIVISION

In March 2024, the Medical Services Division began the month with 6 bills pending review, received an additional 8 bills for review, conducted 9 bill reviews and ended the month with 5 bills pending.



### State of South Carolina

1333 Main Street, 5<sup>th</sup> Floor P.O. Box 1715 Columbia, S.C. 29202-1715



TEL: (803) 737-5700 www.wcc.sc.gov

### Workers' Compensation Commission

#### **MEMORANDUM**

To: Gary Cannon, Executive Director

From: Sonji Spann, Claims Director

**Date: April 8, 2024** 

Re: Claims Department February 2024 Full Commission Report

Attached is the Statistical Report for the Claims Department for the period July 1, 2023-March 31, 2024, for the Business Meeting on April 8, 2024.

Claims activities are in column (a) with the totals for the period ending March 2024 in column (o). Column (q) reflects the percentage change when comparing the totals for same period in the current fiscal year with the totals for the same period in last fiscal year. The total Claims Activities, for this period have increased 2% when compared to the same period from last fiscal year.

The number of cases reviewed shows a 17% increase; cases closed increased 6%; the fines assessed reflects a 3% decrease; and the total fines paid were 27% less than the amount paid during the same period last year.

I will be happy to answer any questions you or the Commissioners have.

Claims Department Statistcal Report									
FY2023-2024									
India 4 2022 June 20 2024									

July 1, 2023 - June 30, 2024												
Claims Activities	July	August	Sept	Oct	Nov	Dec	Jan	Feb	March	FY23-24 Total	FY22-23 Total	% Diff from prev year
(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(o)	(p)	(q)
Forms 15-I	927	1,174	1,020	1,194	1,068	968	1,081	1,104	1,120	9,656	9,864	-2%
Forms 15-II/Forms 17	670	742	687	732	692	630	791	730	709	6,383	8,436	-24%
Forms 16 for PP/Disf	43	39	55	60	52	48	44	60	48	449	1,836	-76%
Forms 18	4,716	5,293	4,979	5,183	5,031	4,590	5,683	5,127	5,137	45,739	44,961	2%
Forms 20	514	624	503	578	543	439	574	570	525	4,870	5,173	-6%
Form 50 Claims Only	267	309	263	4		-	-			-	-	1
Form 61	628	756	670	772	700	644	782	816	770	6,538	6,198	5%
Letters of Rep	123	178	119	2	ı		-			-	-	
Clinchers	601	679	613	748	643	605	685	719	695	5,988	7,313	-18%
Third Party Settlements	17	21	22	28	24	9	28	22	17	188	195	-4%
SSA Requests for Info	44	39	36	46	33	33	40	32	47	165	304	-46%
Cases Closed	1,927	2,270	2,132	2,314	1,984	1,898	2,488	2,301	2,512	19,826	18,751	6%
Cases Reviewed	1,947	2,479	3,407	4,430	3,340	2,919	3,952	3,375	3,669	29,518	25,132	17%
Total	12,424	14,603	14,506	16,091	14,110	12,783	16,148	14,856	15,249	130,770	128,163	2%
										-		1
Total Fines Assessed	241	444	290	291	252	270	358	244	273	2,663	2,749	-3%
Form 18 Fines	230	414	230	212	218	229	291	232	238	2,294	2,385	-4%
Total Amt Paid	\$33,200	\$33,400	\$30,050	\$45,000	\$40,000	\$36,250	\$52,800	\$44,800	\$43,400	\$ 358,900	490,000	-27%

#### State of South Carolina

1333 Main Street P.O. Box 1715 Columbia, S.C. 29202-1715



Tel: (803) 737-5700 Fax: (803) 737-1234 www.wcc.sc.gov

### Workers' Compensation Commission

April 3, 2024

To: Gary Cannon

**Executive Director** 

From: Amy A. Bracy

**Judicial Director** 

**RE:** Monthly Judicial Report for March 2024

During the month of March, the Judicial Department processed two hundred seventy-two (272) claim only 50s, and nine hundred nineteen (919) requests for hearings (claimant and defense pleadings). Comparing the numbers from the same period last year, claimant hearing requests and defense pleadings both experienced a 7% increase. The department received ninety-four (94) motions, a 5% decrease compared to the same period last year and one hundred fifty-nine (159) clincher conference requests, a 1% increase compared to the same time last year.

There were forty-six (46) Single Commissioner hearings conducted during the past month, seventeen (17) pre-hearing conferences held, and five (5) Full Commission hearings held. A total of five hundred fifty-nine (559) orders (Single Commissioner orders, consent orders and administrative orders) were served at the Single Commissioner level, fifty-three (53) of those were decision and orders that resulted from hearings that went on the record and one hundred fifty-nine (159) were motion orders that were a result of motions ruled upon by Commissioners.

There were two hundred sixty-three (263) informal conferences requested during March and one hundred eighty-three (183) were conducted.

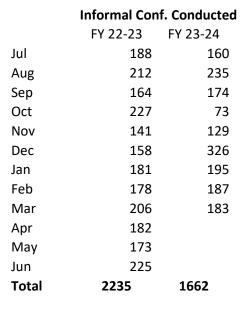
There were fifty-two (52) regulatory mediations scheduled and sixty-eight (68) requested mediations. Totals are up 9% and 14% in the respective categories for the same period last year. The Judicial Department was notified of sixty-one (61) matters resolved in mediation, with the receipt of Forms 70. This category's total is up 6% compared to this period last year. This does not include mediations that take place outside of what is reported to the Commission.

In the month of March, Judicial received zero (0) Notice of Intent to Appeal to the Court of Appeals and zero (0) to the Circuit Court.

During March, the Judicial Director dedicated 40 hours working with IT developing a system to regularly report pleadings, hearings, appeals and cases taken to higher court.

### Judicial Department Statistical Report Statistics For Fiscal Year 2023-2024

										Totals	Totals				
	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	March	YTD 2023-2024	YTD 2022-2023	% Diff from prev year	YTD Diff + (-)	FY23-24 Mth Avg	FY22-23 Mth Avg
Claimant Pleadings	516	702	619	636	529	489	591	638	605	5,325	4,981	7%	344	592	553
Defense Response to Pleadings	432	556	569	500	558	393	468	461	542	4,479	4,027	11%	452	498	447
Defense Pleadings	261	289	256	299	203	231	294	299	314	2,446	2,281	7%	165	272	253
Form 50 - Claim Only (Oct. Begins Judicial #s)	267	309	263	302	221	255	242	314	272	2,445					
Letters of Representation				128	88	66	72	84	58	496					
Motions	90	90	105	133	101	88	117	120	94	938	989	-5%	(51)	104	110
Form 30	8	7	10	9	11	9	7	16	11	88	76	16%	12	10	8
FC Hearings Held	3	8	9	3	8	3	7	2	5	48	57	-16%	(9)	5	6
FC Orders Served	6	9	2	5	1	3	4	3	19	52	89	-42%	(37)	6	10
Single Comm. Hearings Held	46	66	56	48	54	67	33	56	46	472	448	5%	24	52	50
Single Comm. Orders Served	136	195	178	208	134	123	211	183	220	1,588	1,753	-9%	(165)	176	195
Single Comm. Pre-Hearing Conf Held	4	15	16	21	2	29	5	16	17	125	155	-19%	(30)	14	17
Consent Orders	239	286	284	299	298	270	364	301	329	2,670	2,703	-1%	(33)	297	300
Adminstrative Orders	3	10	9	11	9	6	9	11	10	78	112	-30%	(34)	9	12
Clincher Conference Requested	127	142	138	157	126	124	154	157	159	1,284	1,277	1%	7	143	142
Informal Conference Requested	219	233	263	251	117	302	258	170	263	2,076	2,148	-3%	(72)	231	239
Informal Conference Conducted	160	235	174	73	129	326	195	187	183	1,662	1,655	0%	7	185	184
Regulatory Mediations	37	36	34	25	30	30	27	30	52	301	277	9%	24	33	31
Requested Mediations	60	83	45	64	64	47	93	63	68	587	514	14%	73	65	57
Ordered Mediations	1	2	0	1	0	0	0	0	0	4	4	0%	0	0	0
Mediation Resolved	33	77	48	46	61	31	70	49	61	476	451	6%	25	53	50
Mediation Impasse	7	32	10	12	16	8	22	12	14	133	120	11%	13	15	13
Mediation Held; Issues Pending	1	5	0	0	1	0	1	2	2	12	4	200%	8	1	0
Claim Settled Prior to Mediation	5	10	10	13	9	16	36	10	13	122	89	37%	33	14	10
Mediation Not Complete in 60 days	0	0	5	2	0	3	5	2	3	20	17	18%	3	2	2



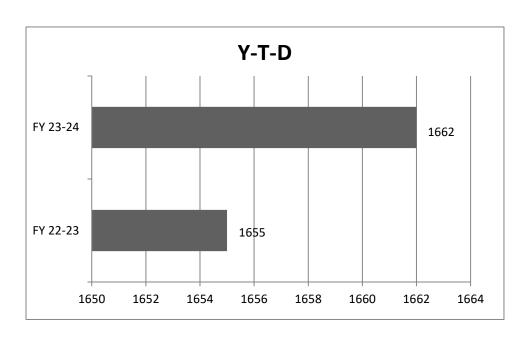
FY 22-23

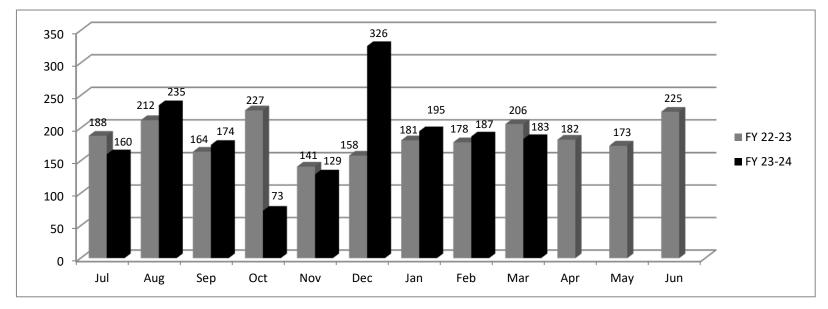
1655

Y-T-D

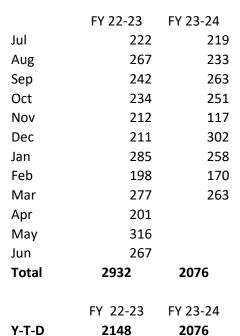
FY 23-24

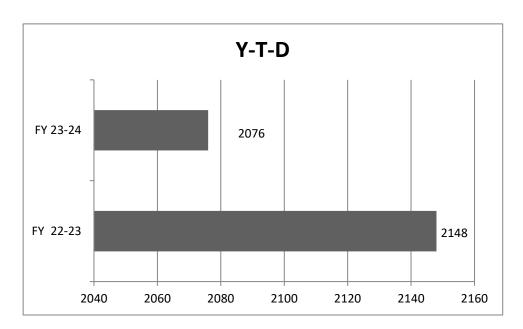
1662

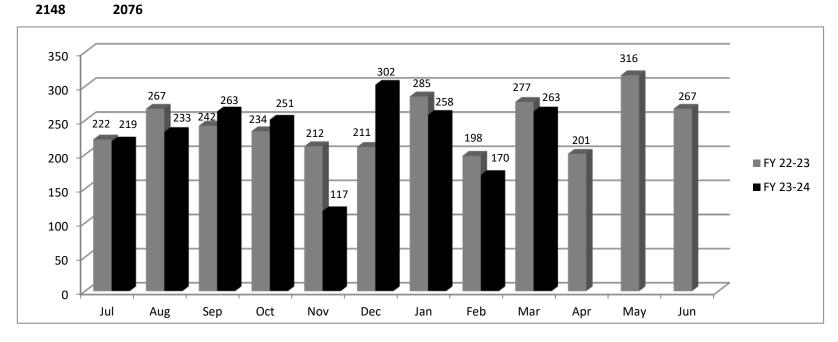




Informal Conf. Requested



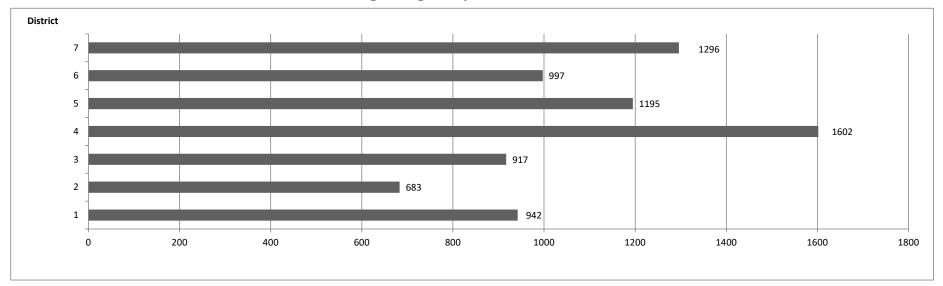




### **Pleadings Assigned - Three Year Comparison by Month**

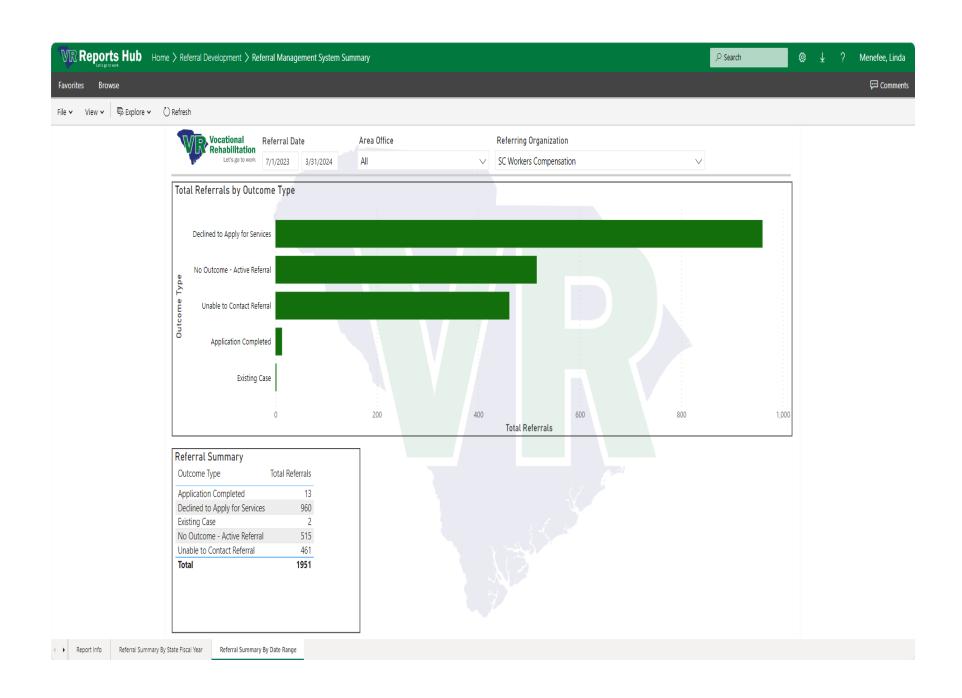
	District 1			District 2			District 3			District 4			District 5			District 6			District 7		
	Greenville			Anderson			Orangeburg			Charleston			Florence			Spartanburg			Richland		
	23-24	22-23	21-22	23-24	22-23	21-22	23-24	22-23	21-22	23-24	22-23	21-22	23-24	22-23	21-22	23-24	22-23	21-22	23-24	22-23	21-22
Jul	93	105	112	64	81	87	80	112	72	150	150	166	106	111	109	100	135	122	131	142	156
Aug	112	105	93	85	70	67	115	86	101	189	172	174	145	118	112	118	124	101	150	155	134
Sep	110	93	109	83	68	77	113	98	96	234	144	158	160	121	143	111	104	112	148	135	143
Oct	96	78	89	68	59	73	107	97	103	181	140	152	149	114	110	114	96	95	142	126	130
Nov	106	90	96	79	77	66	111	106	95	190	180	144	139	135	112	113	137	84	173	164	116
Dec	105	91	104	80	74	80	99	108	100	142	166	156	99	136	123	93	113	108	107	117	131
Jan	102	74	85	73	74	54	79	90	84	174	172	167	117	126	129	114	97	91	147	130	118
Feb	114	78	93	69	69	75	94	90	87	170	144	170	128	102	105	117	88	108	132	122	145
Mar	104	96	108	82	69	87	119	124	84	172	174	186	152	133	149	117	139	130	166	158	166
Apr		82	106		82	75		78	82		158	181		138	120		113	127		146	164
May		70	82		64	69		92	81		156	149		126	130		114	103		148	136
Jun		118	122		76	74		118	100		235	161		131	152		119	111		185	147
Totals	942	1080	1199	683	863	884	917	1199	1085	1602	1991	1964	1195	1491	1494	997	1379	1292	1296	1728	1686

### **Pleadings Assigned by District Year to Date**



### Judicial Department Statisitcal Report Statistics For Fiscal Year 2022-2023

													Totals
	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	March	Anril	May	June	YTD 2022-2023
Claimant Pleadings	612	586	510	590	546	475	507	504	651	539	521	645	6,686
Defense Response to Pleadings	474	495	439	397	536	373	439	335	539	436	459	499	5,421
Defense Pleadings	223	301	200	263	253	224	266	241	310	222	263	306	3,072
Motions	104	130	112	111	98	96	115	105	118	96	122	84	1,291
Form 30	11	7	9	5	8	6	7	12	11	15	3	18	112
FC Hearings Held	4	8	10	9	7	6	5	4	4	6	6	3	72
FC Orders Served	8	6	11	9	10	6	20	9	10	8	5	10	112
Single Comm. Hearings Held	31	52	57	67	40	46	48	55	52	45	57	62	612
Single Comm. Orders Served	160	182	183	216	167	191	217	200	237	202	185	196	2,336
Single Comm. Pre-Hearing Conf Held	20	31	6	19	11	11	8	20	29	23	9	18	205
Consent Orders	261	230	318	281	287	266	353	352	355	242	258	276	3,479
Adminstrative Orders	2	23	15	8	13	9	18	12	12	4	6	5	127
Clincher Conference Requested	122	149	144	125	130	140	143	124	200	140	167	140	1,724
Informal Conference Requested	222	267	242	234	212	211	285	198	277	201	316	267	2,932
Informal Conference Conducted	188	212	164	227	141	158	181	178	206	182	173	225	2,235
Regulatory Mediations	27	39	29	34	37	30	30	18	33	25	38	34	374
Requested Mediations	47	67	55	53	46	41	72	64	69	50	60	68	692
Ordered Mediations	1	0	0	0	0	2	1	0	0	1	0	0	5
Mediation Resolved	39	60	33	49	61	57	55	22	75	50	62	82	645
Mediation Impasse	8	12	8	11	16	19	15	14	17	10	14	12	156
Mediation Held; Issues Pending	0	0	2	0	0	0	1	0	1	0	0	2	6
Claim Settled Prior to Mediation	6	9	10	12	7	11	13	6	15	10	6	13	118
Mediation Not Complete in 60 days	2	6	3	2	1	1	1	0	1	2	0	2	21



### State of South Carolina



### Workers' Compensation Commission

### Executive Director's Report April 8, 2024

#### **Meetings and Other Activities**

The Executive Director participated in three interviews of candidates for a vacant position, presented at the SC Orthopedic Association meeting in Columbia, attended the Senate Subcommittee for the FY2024-25 Budget request hearing, three staff meetings to discuss the Rule to Show Cause Process, two staff meetings to discuss data collection for the Senate Judiciary Committee, one meeting with Department of Administration staff to discuss financial reporting, one meeting with outside legal counsel, one hearing before the Procurement Panel concerning a Motion related to the ICAP litigation, submitted the SEI report, and a meeting with a company for surplus property disposal and furniture relocation.

#### **Constituent / Public Information Services**

For the month of March, the Executive Director's and the General Counsel's offices had 176 contacts with stakeholders.

#### **Financial Transactions Activity**

During the month of March, the Director's office processed and approved ten (10) travel expense reports, sixty-five (65) invoices, twenty-eight (28) deposits for DOA to process in the SCEIS system and three (3) Purchase Orders.

#### **SCWCC Stakeholder Electronic Distribution List**

For the month of March, the Office had ten (10) deletions due to duplicates of inactive email accounts and one (1) addition to the email distribution list.

#### **Advisory Notices**

During the month of March, the office posted two (2) notices on the Commission's website and emailed it to the distribution list.