AGENDA

SOUTH CAROLINA WORKERS' COMPENSATION COMMISSION

1333 Main Street, 5th Floor Columbia, South Carolina 29201

September 17, 2012 - 10:30 a.m.

Commission Hearing Room A

This meeting agenda was posted prior to the meeting and proper advance notice was made to all concerned parties in compliance with requirements in the Freedom of Information Act.

1.	APPROVAL OF AGENDA OF BUSINESS MEETING OF SEPTEMBER 17, 2012	CHAIRMAN BECK
2.	APPROVAL OF MINUTES OF THE BUSINESS MEETING OF AUGUST 27, 2012 (Tab 1)	CHAIRMAN BECK
3.	GENERAL ANNOUNCEMENTS	MR. CANNON
4.	APPLICATIONS FOR APPROVAL TO SELF-INSURE (Tab 2)	MR. SMITH
5.	DEPARTMENT DIRECTORS' REPORTS Administration - Financial Report (Tab 3) Human Resources (Tab 4) Information Services (Tab 5) Insurance & Medical Services (Tab 6) Claims (Tab 7) Judicial (Tab 8)	MS. GANTT MS. FLOYD MS. HARTMAN MR. DUFFIELD MR. LINE MS.CROCKER
6.	EXECUTIVE DIRECTOR'S REPORT (Tab 9)	MR. CANNON
7.	OLD BUSINESS	CHAIRMAN BECK
8.	NEW BUSINESS A. R67-213 Official Receipt of Electronic Notification (Tab 10) B. Commissioners Annual Ethics Training (Tab 11)	CHAIRMAN BECK Mr. Cannon Mr. Cannon
9.	ADJOURNMENT	CHAIRMAN BECK

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2	Self-Insurance
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9	Executive Director's Report
10	R67-213 Official Receipt of Electronic Notification
11	Commissioners Annual Ethics Training

THE SOUTH CAROLINA WORKERS' COMPENSATION COMMISSION BUSINESS MEETING

Monday, August 27, 2012

A Business Meeting of the South Carolina Workers' Compensation Commission was held in Hearing Room A of the Workers' Compensation Commission on Monday, August 27, 2012 at 10:30 a.m. The meeting agenda was posted prior to the meeting and proper advance notice was made to all concerned parties in compliance with requirements in the Freedom of Information Act. The following Commissioners were present:

T. SCOTT BECK, INTERIM CHAIRMAN SUSAN S. BARDEN, VICE CHAIR MELODY L. JAMES, COMMISSIONER GENE MCCASKILL, COMMISSIONER ANDREA C. ROCHE, COMMISSIONER AVERY B. WILKERSON, JR., COMMISSIONER DERRICK L. WILLIAMS, COMMISSIONER

Present also were Gary M. Cannon, Executive Director, Grant Duffield, Insurance and Medical Services Director; Virginia Crocker, Judicial Director; Greg Line, Claims Director; Diana Gantt, Accounting/Fiscal Manager; Cathy Floyd, Human Resources Manager; Wayne Ducote, Coverage Director; W.C. Smith, Self-Insurance Director; Betsy Hartman, IT Director; Amanda Underhill, Senior Application Analyst; and Keith Roberts, Law Clerk; Visitors present were AnnMargaret McCraw and Will Churm, Midlands Orthopaedics/SC Orthopaedic Association; Clara Smith, Injured Workers' Advocates; Rebecca Halberg, Collins & Lacy, P.C.; Mary Elkins, SC Orthopaedic Association; and Jeff Griffith, Southern Strategy Group.

Chairman Beck called the meeting to order at 10:43 a.m.

AGENDA

Commissioner Barden moved that the agenda be approved. Commissioner Williams seconded the motion, and the motion was approved.

APPROVAL OF MINUTES – BUSINESS MEETING OF JULY 16, 2012

Commissioner Roche moved that the minutes of the Business Meeting of July 16, 2012 be approved. Commissioner Wilkerson seconded the motion, and the motion was approved.

GENERAL ANNOUNCEMENTS

There were no general announcements.

APPLICATIONS FOR APPROVAL TO SELF-INSURE

Self-insurance applications were presented by W.C. Smith, Self-Insurance Director. Nineteen (19) prospective members of three (3) funds were presented to the Commission for approval. The applications were:

Palmetto Timber Fund

Mack Logging, LLC

SC Automobile Dealers SIF

Clemson Automotive, LLC dba Lake Hartwell Hyundai

SC Home Builder SIF

Associated Contractors of Spartanburg

Clark Construction, LLC

Certified Plumbing Company, Inc.

Groves Drywall, LLC

Hanis Renovations, LLC

Hurricane Construction, Inc.

Johnny Cooper dba Total Comfort Heating & Air

Johnny Thompkins dba TNT Masonry

J & P Specialties

Mark Westmoreland

Paul D Bishop dba Southern Tradesmen

P H Campbell Construction, LLC

Pinnacle Construction Partners

Raphael Oviedo dba Grand Strands Finest

Rawson Services, Inc.

Sharp Cut Lawn Maintenance, LLC

Sunset Construction Co., Inc.

After examination of the applications, it was determined that each complied with the Commission's requirements and each was recommended for approval. Commissioner Wilkerson made the motion to approve the applications to self-insure, and Commissioner Williams seconded the motion. The motion was unanimously approved.

DEPARTMENT DIRECTORS' REPORTS

The Department Directors presented their reports which were also submitted to the Commission in written form.

Administration Department

Diana Gantt presented the Summary of Revenues and Expenditures for Fiscal Year 2012. Revenue collected for FY 2012 was under budget by 8.75%. 100% of State Appropriations were spent and 93.6% of Earmarked Funds were spent for FY 2012.

Ms. Gantt presented the Summary of Revenues and Expenditures for the period ending July 31, 2012. The benchmark for July is 8.33%. The Commission's revenues are at 8.09%, and expenses are at 8%.

Human Resources Department

Cathy Floyd presented the Human Resources report for the period of July 11 – August 14, 2012. Ms. Floyd announced that the Employee Performance Management System (EPMS) universal review date is October 1. She reported that an agency wide survey on Snacks with Executive Director was conducted. There were 21 responses to the survey. Ms. Floyd reported a

total of 18 DACUM job analyses have been completed. She anticipates having the ten remaining DACUMS completed by September 19.

Information Services

Betsy Hartman presented the Information Services Department's report. Ms. Hartman reported the final coding and testing of matching criteria for EDI Release 3 is slated for completion by the end of August. Hewett Coleman and Associates is scheduled for implementation on September 4.

Ms. Hartman reported DSIT has installed and is testing the OnBase Mobile Application on the server. The application allows iPad users the ability to retrieve documents. She anticipates the testing to be complete during the month of September.

Insurance & Medical Services

Grant Duffield presented the Insurance & Medical Services Department's report. The Department continues to work through the GEAR process, modifications to workflows and process improvements. Mr. Grant noted a correction in his report under Compliance Division, #4, change "Officer" to "Director" so that it reads, "Completion of DACUM studies for Compliance Director position.

Claims Department

Greg Line presented the Claims Department's report. Included in the report is a chart comparing forms processed and other claims activities for FY 2010-2011 and FY 2011-2012. Mr. Line said the Claims Department has averaged processing approximately 11,000 forms and other claims related duties, such as clinchers, fee petitions and third party settlements, per month over the past two years. DACUM job analyses have been completed for the department.

Judicial Department

Virginia Crocker presented the Judicial Department's report. She will begin next month reporting the number of mediations, settlements, and Informal Conferences separately from the pleadings that go before the Commission.

EXECUTIVE DIRECTOR'S REPORT

Gary Cannon, Executive Director, presented his report which was also submitted to the Commission in written form. He pointed out the following highlights from his report:

Audit Report – State Auditor's Office

The State Auditor's Office Report for fiscal year ending June 30, 2011 is posted on the State Auditor's website along with the Commission's response.

Commuted Value Discount Calculation Advisory Committee

The Committee held its first meeting on Friday, August 24, 2012 and directed staff to conduct research.

Surgical Implant Advisory Committee

Mr. Cannon reported that the SC Hospital Association formed a Task Force to develop the data requested by the Surgical Implant Advisory Committee. The Task Force met on July 31, 2012 and by conference call on August 14, 2012. The Committee is waiting on information from the Hospital Association regarding the data.

Workers' Compensation Advisory Committee

The Governor's Advisory Committee met on July 27, 2012 and established concepts to include in their report to the General Assembly. They will meet again in October to finalize the report.

OLD BUSINESS

A. Medical Services Provider Manual

Mr. Cannon said that on July 1, 2010 Commissioners revised and updated the 2003 Medical Services Provider Manual (MSPM) Schedule. At the time of the 2010 revision, the Commission stated its position to review the MSPM Fee Schedule annually to ensure a fair and reasonable reimbursement amount for medical services providers. On November 14, 2011, the Commission contracted with OptumInsight to conduct a review of the 2010 MSPM Fee Schedule.

Mr. Cannon discussed four options for the Commission to consider:

Option 1: No change in MSPM Fee Schedule.

Option 2: Revise the 2010 MSPM using a single conversion factor. This option updates the MSPM using the methodology the Commission has used in the past using the 2012 resource based relative value scale (RBRVS) established by the Center for Medicare and Medicaid Services (CMS) and the current conversion factor of \$50.

Option 3: Update the MSPM Fee Schedule using Multiple Conversion Factors. This option provides for the adoption of a different conversion factor for each of the service area categories using 2012 RBRVS.

Option 4: Update the MSPM with new CPT codes. Under this option, the Commission updates the MSPM to add only those CPT codes that have been created since 2010 approved by the American Medical Association (AMA) and delete from the MSPM the CPT codes which are no longer in use.

Mr. Cannon said there is uncertainty of the impact of statutory changes with the enactment of House Bill 3111 (ACT 183). He presented a recommendation of staff to obtain a legal opinion from the SC Attorney General's Office concerning the statutory changes contained in H3111 (Act 183) and implications on the regulatory requirements provided in R 67-1302 if the Commission were to update or revise the 2010 MSPM Fee Schedule.

Motion to Obtain Legal Opinion from Attorney General's Office

Commissioner McCaskill made a motion that staffobtain a legal opinion from the Attorney General's Office concerning the statutory changes contained in H3111. Commissioner Wilkerson seconded the motion. The vote was taken, and the motion carried.

NEW BUSINESS

A. Informal Conference and Hearing Costs Assessment

Mr. Cannon presented a recommendation that for FY 2013 the new Informal Conference cost be set at \$389.63, an increase of \$30.51 over the current assessment cost for Informal Conferences. Further, Mr. Cannon presented a recommendation that for FY 2013 the new Hearing Cost be set at \$1,123.49, an increase of \$108.63 over the current assessment cost for cases docketed and hearings conducted. The Informal Conference cost and Hearing cost are calculated using a cost allocation methodology in which a percentage of the total cost of salary, travel and other operating expenses of the Commissioners and Judicial Department are allocated to the process of scheduling or conducting the Informal Conference or Hearing.

Motion on Hearing and Informal Conference Costs Assessments

Commissioner Williams moved to approve the Hearing cost and Informal Conference cost as recommended for FY 2013. Commissioner Roche seconded the motion, and the motion was approved.

ADJOURNMENT

Commissioner Williams made the motion to adjourn. Commissioner Roche seconded the motion, and the motion was approved.

The August 27, 2012 meeting of the South Carolina Workers' Compensation Commission adjourned at 11:08.

Reported September 17, 2012 Kim Ballentine, Office of the Executive Director

INTEROFFICE MEMORANDUM

TO:

GARY CANNON, EXECUTIVE DIRECTOR

FROM:

DIANA GANTT, DIRECTOR OF ADMINISTRATION

SUBJECT:

FINANCIAL REPORT PERIOD ENDING AUGUST 31, 2012

DATE:

9/12/2012

The Summary of Revenues and Expenditures for the period ending August 31, 2011, is attached.

- August is the 2nd Fiscal Month of FY13.
- There were 41 payments made to vendors, travelers, and other State Agencies.
- The benchmark for August is 16.67%. The Commission's revenues are at 12.92% and expenses are at 19%.
- There were three payrolls processed during the month of August (1, 16, 31), therefore, the benchmarks for salaries is off
 due to this additional expenditure. The month of September will only have one payroll posting and the benchmark
 percentages will be back in line on that finance report.
- The following is a summary of each department expenditure benchmarks:

General Fund: Total expenditures are at 22%.

Earmark Fund:

Commissioners -

Total expenditures are at 12% of budget.

Administration -

Overall the expenditures are 17% of budget.

Claims –

Expenditures are at 17% of budget.

Insurance & Medical -

Total expenditures are at 20% of budget

Judicial -

■ Total expenditures are at 18% of budget.

Activity Report from the Procurement Office:

	MTD	YTD
SCEIS Shopping Carts	1	3
Vendors Contacted for Price Quotes	8	27
Visa Procurement Card Orders Placed	4	6
SC Dept of Corrections Orders Placed	0	0
Staples Orders Placed	2	6
State Leased Vehicles taken for Service	4	4
State Reports filed by Procurement Officer	0	.0

Mail Room Activity:

	MTD	YTD
Files Copied for Outside Parties	259	462
Pages Copied	17,453	22,873

South Carolina Workers' Compensation Commission Summary of Revenues and Expenditures 2012 - 2013 Budget

August 31, 2012

		Budget	F	Y To Date		Benchmark	16.67%
STATE APPROPRIATIONS General Appropriation	\$	1,763,619	\$	293,936.50			16.67%
Account Description	Ap	propriation	E	penditure		Balance	% Expended
Personal Services	\$	1,329,429	\$	295,338	\$	1,034,091	22.2%
Other Operating Expenses		-		-		-	0.0%
Employer Contribution		434,190		87,795		346,395	20.2%
Total	<u>\$</u>	1,763,619	\$	383,133	<u>\$</u>	1,380,486	21.7%
OTHER APPROPRIATIONS							
		Budgeted		Received			
EARMARKED		Revenues	th	ru 8/31/12		% Received	
Training Conference Registration Fee	\$	1,000	\$	35		3.50%	
Sale of Publication and Brochures	•	8,000	-	1,200		15.00%	
Workers' Comp Award Review Fee		75,000		10,050		13.40%	
Sale of Photocopies		95,000		16,682		17.56%	
Workers' Compensation Filing Violation Fee		1,891,000		220,489		11.66%	
Sale of Listings and Labels		30,000		3,701		12.34%	
Workers' Comp Hearing Fee		600,000		93,225		15.54%	
Insurance Reserve Refund (Prepaid Legal)				3,460			
Earmarked Funds - Original Authorization	\$	2,700,000	\$	348,842		12.92%	
Increase Authorization		535,066					
Increase Authorization - BD100		<u> </u>					
Total Earmarked Revenues + Fund Balance	<u>\$</u>	3,235,066					
Account Description	Ar	propriation	E	kpenditure		Balance	% Expended
Personal Services	_ _	1,464,017	\$	303,895	\$	1,160,122	20.8%
Taxable Subsistence		80,000		7,569		72,431	9.5%
Other Operating Expenses		1,242,865		153,660		1,089,205	12.4%
Employer Contribution		448,184		119,365	_	328,819	26.6%
Total Earmarked	\$	3,235,066	\$	584,489	\$	2,650,577	18.1%
COMPUTER FUNDS CARRIED FORWARD							
Computer Services - Carry forward	\$		\$	-	<u>\$</u>	_	0.0%
TOTAL OTHER APPROPRIATIONS	\$	3,235,066	\$	584,489	<u>\$</u>	2,650,577	18.1%

August 31, 2012

Consolidated

5011551111111111				Year-To-Date : 16.67%							
	Original	Budget	Amended	Expended	Year						
	Budget	Amendments	Budget	July	to Date	%	Encumb	Balance			
Commissioners											
Salaries	\$ 1,150,244	\$ -	\$ 1,150,244	\$ 142,751	\$ 237,409	21%	\$ -	\$ 72,431			
Other Operating Expenditures											
Total Contractual Services	219,128	-	219,128	13,078	24,563	11%	-	194,565			
Total Supplies & Materials	23,499	-	23,499	1,351	1,432	6%	-	22,067			
Total Fixed Charges	158,028	-	158,028	11,809	23,503	15%	-	134,525			
Total Travel	90,950		90,950	4,937	10,699	12%		80,251			
Total Other Operating Exp	491,605	-	491,605	31,175	60,196	12%	-	431,409			
Total Commissioners	\$ 1,641,849	\$ -	\$ 1,641,849	\$ 173,925	\$ 297,605	18%	\$ -	\$ 503,840			
Administration											
Salaries	\$ 559,791	\$ -	\$ 559,791	\$ 69,442	\$ 116,342	21%	\$ -	\$ 443,449			
Other Operating Expenditures											
Total Contractual Services	105,502	-	105,502	3,668	13,854	13%	-	91,648			
Total Supplies & Materials	23,053	-	23,053	2,264	2,259	10%	-	20,794			
Total Fixed Charges	132,810	-	132,810	10,561	19,785	15%	=	113,025			
Total Travel	14,490	-	14,490	977	1,131	8%	-	13,359			
Total Equipment		-		45.460		0%					
Total Other Operating Exp	275,855	-	275,855	17,469	37,029	13%	-	238,826			
Total Administration	\$ 835,646	\$ -	\$ 835,646	\$ 86,912	\$ 153,371	18%	\$ -	\$ 682,275			
Claims											
Salaries	\$ 376,757	\$ -	\$ 376,757	\$ 48,856	\$ 81,201	22%	\$ -	\$ 295,556			
Other Operating Expenditures											
Total Contractual Services	64,472	-	64,472	2,088	6,541	10%	-	57,931			
Total Supplies & Materials	37,471	-	37,471	2,635	2,731	7%	-	34,740			
Total Fixed Charges	79,659		79,659	6,089	11,936	15%	-	67,723			
Total Travel	2,100		2,100	52	52	2%		2,048			
Total Other Operating Exp	183,702	-	183,702	10,864	21,260	12%	-	162,442			
Total Claims	\$ 560,459	\$ -	\$ 560,459	\$ 59,719	\$ 102,460	18%	\$ -	\$ 457,999			
Insurance and Medical Services											
Salaries	\$ 422,768	\$ -	\$ 422,768	\$ 53,290	\$ 96,237	23%	\$ -	\$ 326,531			
Other Operating Expenditures											
Total Contractual Services	73,104	200	73,304	3,034	9,566	13%	-	63,738			
Total Supplies & Materials	22,725	(200)	22,525	1,376	1,446	6%	-	21,079			
Total Fixed Charges	62,194	-	62,194	4,268	8,395	13%	-	53,799			
Total Travel	1,350		1,350			0%		1,350			
Total Other Operating Exp	159,373	-	159,373	8,677	19,408	12%	-	139,965			
Total Insurance and Medical Services	\$ 582,141	\$ -	\$ 582,141	\$ 61,967	\$ 115,645	20%	\$ -	\$ 466,496			
Judicial											
Salaries	\$ 363,886	\$ -	\$ 363,886	\$ 45,470	\$ 75,613	21%	\$ -	\$ 288,273			
Other Operating Expenditures								**			
Total Contractual Services	33,570	200	33,770	330	3,991	12%	•	29,779			
Total Supplies & Materials	22,770	(200)	22,570	1,187	1,244	6%	-	21,326			
Total Fixed Charges	70,545	-	70,545	5,307	10,466	15%	-	60,079			
Total Travel	5,445		5,445		66	1%		5,379			
Total Other Operating Exp	132,330	-	132,330	6,824	15,768	12%	-	116,562			
Total Judicial	\$ 496,216	\$ -	\$ 496,216	\$ 52,294	\$ 91,381	18%	\$ -	\$ 404,835			
Totals By Departments											
Department Totals	4		.	A .== ==	A	4.55	•	A =====			
Commissioners	\$ 1,641,849	\$ -	\$ 1,641,849	\$ 173,925	\$ 297,605	18%	\$ -	\$ 503,840			
Administration	835,646	-	835,646	86,912	153,371	18%	-	682,275			
Claims	560,459	-	560,459	59,719	102,460	18%	-	457,999			
Insurance & Medical	582,141	-	582,141	61,967	115,645	20%	-	466,496			
Judicial	496,216		496,216	52,294	91,381	18%	-	404,835			
Total Departmental Expend	\$ 4,116,311	\$ -	\$ 4,116,311	\$ 434,818	\$ 760,462	18%	\$ -	· -/			
Employer Contributions	882,374	<u> </u>	882,374	115,272	207,160	23%		675,214			
Total General & Earmarked Funds	\$ 4,998,685	\$ -	\$ 4,998,685	\$ 550,090	\$ 967,622	19%	\$ -	\$ 3,190,659			

August 31, 2012

General Appropriation

						Year-To-Date: 16.67%									
	(Original	Bu	dget	Α	mended	E	xpended	Yea	ar to Date					
		Budget	Amen	dments		Budget		August		to Date	%	Enc	umb	_	Balance
Commissioners															
Salaries															
Chairman	\$	115,567	\$	-	\$	115,567	\$	14,261	\$	23,769	21%	\$	-	\$	91,798
Commissioner		664,602		-		664,602		86,167		143,613	22%		-		520,990
Terminal Leave		-		•		-		-		=	0%		-		=
Classified Employees		290,075				290,075		37,475		62,459	22%				227,616
Total Commissioners	:	1,070,244		-		1,070,244		137,904		229,840	21%		-		-
Administration															
Salaries															
Director	\$	94,152	\$	-	\$	94,152	\$	12,122	\$	20,203	21%	\$	-	\$	73,949
Classified Positions		44,825		-		44,825		5,771		17,344	39%		-		27,482
Total Administration		138,977		-		138,977		17,893		37,547	27%		-		101,430
Claims															
Salaries															
Classified Positions	\$	67,000	\$	-	\$	67,000	\$	9,920	\$	16,534	25%	\$		\$	50,467
Total Claims		67,000		-		67,000		9,920		16,534	25%		-		50,467
Insurance and Medical Services				,											
Salaries															
Classified Positions	\$	25,350	\$	-	\$	25,350	\$	3,264	\$	5,440	21%	\$	-	\$	19,910
Total Ins and Medical Svcs		25,350		-		25,350		3,264		5,440	21%		-		19,910
Judicial															
Salaries															
Classified Positions	\$	27,858	\$	-	\$	27,858	\$	3,587	\$	5,978	21%	\$	-	\$	21,880
Total Judicial		27,858		-		27,858		3,587		5,978	21%		-		21,880
General Funds															
Department Totals															
Commissioners	\$:	1,070,244	\$	-	\$	1,070,244	\$	137,904	\$	229,840	21%	\$	-	\$	840,404
Administration	·	138,977	•	-	·	138,977		17,893	-	37,547	27%		-	-	101,430
Claims		67,000		-		67,000		9,920		16,534	25%		-		50,467
Insurance & Medical		25,350		-		25,350		3,264		5,440	21%		-		19,910
Judicial		27,858				27,858		3,587		5,978	21%			_	21,880
Total Departmental Expend	\$:	1,329,429	\$	-	\$	1,329,429	\$	172,567	\$	295,338	22%	\$	-	\$	1,034,091
Employer Contributions		434,190		-		434,190		51,113		87,795	20%			_	346,395
Total General Fund Appropriations	\$:	1,763,619	\$		\$	1,763,619	\$	223,681	\$	383,133	22%	\$		\$	1,380,486

August 31, 2012

				Year-To-Date: 16.67%						
	Original	Budget	Amended	Expended	Year	0/	F b	Del		
missioners .	Budget	Amendments	Budget	August	to Date	<u>%</u>	Encumb	Balance		
Salaries	\$ 80,000	\$ -	\$ 80,000	\$ 4,847	\$ 7,569	9%	\$ -	\$ 72,43		
Taxable Subsistence Total Salaries	80,000	-	80,000	4,847	7,569	9%	-	72,43		
			·	•						
Other Operating Expenditures Contractual Services										
Office Equipment Service	1,700	_	1,700	-		0%	-	1,7		
Copying Equipment Service	1,200	-	1,200	_	_	0%	_	1.2		
Print/Bind/Advertisement	1,510	_	1,510	_	_	0%	_	1,5		
Print Pub Annual Reports	1,028	_	1,028			0%	_	1,0		
Data Processing Services	34,000		34,000	_	4,797	14%	-	29,2		
	1,490	_	1,490	_	1,7.57	0%	_	1,4		
Freight Express Delivery		-	6,100	322	322	5%	_	5,7		
Telephone	6,100	-			1,863	20%	_	7,2		
Cellular Phone Service	9,100	-	9,100	862	•	11%	_	142,4		
Legal Services/Attorney Fees	160,000	-	160,000	11,894	17,581		•	•		
Other Professional Services	3,000	·	3,000	-		0%		3,0		
Total Contractual Services	219,128	-	219,128	13,078	24,563	11%	-	194,5		
Supplies & Materials										
Office Supplies	7,500	-	7,500	171	239	3%	-	7,2		
Copying Equipment	4,200		4,200	535	535	13%	-	3,6		
Printing	1,200	•	1,200	-	-	0%	· •	1,3		
Data Processing Supplies	1,649	-	1,649	-	-	0%	-	1,6		
Postage	8,500		8,500	563	563	7%	-	7,9		
Communication Supplies	50	-	50	-	-	0%	-			
Maint/Janitorial Supplies	200		200	15	28	14%	-	:		
Motor Vehicle Supp/Gasoline	100	_	100	-	-	0%		1		
Other Supplies	100	_	100	67	67	67%	-			
Total Supplies & Materials	23,499	-	23,499	1,351	1,432	6%	-	22,0		
Fixed Charges										
Rental-Cont Rent Payment	2,500	_	2,500	115	115	5%		2,3		
Rent-Non State Owned Property	149,000	_	149,000	11,694	23,388	16%	_	125,0		
-	250		250	11,004	-	0%	-	,		
Rent-Other		-	4,500		_	0%	_	4,		
Insurance-State	4,500	-	•	_		0%	_	1,:		
Insurance-Non State	1,169	-	1,169	•	-	0%		-,-		
Fees & Fines	109	-	109	-	-	0%	•	:		
Equipment Maintenance	500		500		22.502			134,		
Total Fixed Charges	158,028	-	158,028	11,809	23,503	15%	•	134,		
Travel (Includes Leased Car)										
In State - Meals (Non-Reportable)		-	350			0%	-			
In State - Auto Mileage	20,000		20,000	1,302	2,319	12%	-	17,0		
In State - Subsistence Allowance	30,000		30,000	1,230	5,974	20%	-	24,0		
Out State - Meals	100	-	100	-	-	0%	•	_ ;		
Out State - Auto Mileage	2,000	-	2,000	-	-	0%	-	2,		
Leased Car	38,500		38,500	2,405	2,405	6%	-	36,		
Total Travel	90,950	-	90,950	4,937	10,699	12%	-	80,		
Total Other Operating Expenditures	491,605	•	491,605	31,175	60,196	12%	-	431,4		
al Commissioners	\$ 571,605	\$ -	\$ 571,605	\$ 36,022	\$ 67,765	12%	4	\$ 503,8		

August 31, 2012

				Year-To-Date: 16.67%					
	Original	Budget	Amended	Expended	Year	46		D - I	
	Budget	Amendments	Budget	August	to Date	%	Encumb	Balance	
Administration Salaries									
Classified Positions	\$ 408,567	\$ -	\$ 408,567	\$ 51,071	\$ 77,393	19%	\$ -	\$ 331,174	
Temporary Employees	11,247	-	11,247	478	1,402	12%	-	9,845	
Terminal Leave	1,000	-	1,000			0%		1,000	
Total Salaries	420,814	-	420,814	51,549	78,795	19%	-	342,019	
Other Operating Expenditures Contractual Services									
Office Equipment Service	5,800	_	5,800		4,727	82%	-	1,073	
Copying Equipment Service	550	-	550	_	-	0%	-	550	
Print/Bind/Advertisement	500	•	500	-	-	0%	-	500	
Print Pub Annual Reports	22	-	22	-	-	0%	-	22	
Data Processing Services	62,000	-	62,000	1,247	6,493	10%	-	55,507	
Freight Express Delivery	800	-	800	102	102	13%	-	698	
Telephone	4,600	-	4,600	674	674	15%	-	3,926	
Cellular Phone Service	3,000	-	3,000	179	392	13%	-	2,608	
Education & Training Services	1,000	-	1,000	-	-	0%	-	1,000	
Attorney Fees	25,000		25,000	1,020	1,020	4%	-	23,980	
General Repair	230	-	230	•	-	0%	-	230	
Audit Acct Finance	100	-	100	-	-	0%	-	100	
Catered Meals	300	-	300	-	-	0%	-	300	
Other Professional Services	100	-	100	-	-	0%		100	
Other Contractual Services	1,500		1,500	445	445	30%		1,055	
Total Contractual Services	105,502	-	105,502	3,668	13,854	13%	-	91,648	
Supplies & Materials									
Office Supplies	5,000		5,000	107	179	4%	-	4,821	
Subscriptions	175		175	-	_	0%	-	175	
Copying Equipment Supplies	3,434	_	3,434	423	423	12%	-	3,011	
Printing	1,964	-	1,964	-	-	0%	-	1,964	
Data Processing Supplies	500		500	852	852	170%	-	(352	
Postage	10,000	_	10,000	869	783	8%	-	9,217	
Maint/Janitorial Supplies	200		200	12	22	11%	-	178	
Fees & Fines	280	_	280	-		0%	-	280	
Gasoline/ Motor Vehicle Supply	100		100	_	-	0%	-	100	
Employee Recog Award	1,000	_	1,000	_	_	0%	-	1,000	
Other Supplies	400	_	400	_	_	0%	-	400	
Total Supplies & Materials	23,053	*	23,053	2,264	2,259	10%	-	20,794	
Fixed Charges									
Rental-Cont Rent Payment	6,000	-	6,000	534	839	14%	-	5,162	
Rent-Non State Owned Property		_	95,000	7,567	15,133	16%	-	79,867	
Rent-Other	11,000	_	11,000	1,975	2,603	24%	-	8,397	
Insurance-State	7,490		7,490	· <u>-</u>	705	9%	-	6,785	
Insurance-Non State	134		134	-	•	0%	-	134	
Dues and Memberships	5,000		5,000	_	20	0%	-	4,980	
Sales Tax Paid	8,186		8,186	485	485	6%	-	7,701	
Total Fixed Charges	132,810		132,810	10,561	19,785	15%		113,025	
Travel (Includes Leased Car)									
In State - Meals Non/ Reportable			100	-	-	0%	-	100	
Reportable Meals	100		100	-	-	0%	•	100	
Out of State - Milage	90	-	90	-	. -	0%	-	90	
In State - Registration Fees	200		200	40	194	97%	-	(
Leased Car	14,000		14,000	937	937	7%		13,06	
Total Travel	14,490	-	14,490	977	1,131	8%	-	13,359	
Equipment	_					0%	_		
Equipment Data Processing- PC's Total Equipment	-	<u> </u>		-	· — -	0%	-		
• •			44F 0FF	47 460	27.020			238,826	
Total Other Operating Expenditures	275,855	-	275,855	17,469	37,029	13%	-	430,040	
Total Administration	\$ 696,669		\$ 696,669	\$ 69,018	\$ 115,824	17%		\$ 580,845	

August 31, 2012

				Year-To-Date: 16.67%						
	Original	Budget	Amended	Expended	Year					
	Budget	Amendments	Budget	August	to Date	%	Encumb	Balance		
ms										
Salaries								4		
Classified Positions	\$ 294,757	\$ -	\$ 294,757	\$ 37,529	\$ 62,549	21%	\$ -	\$ 232,208		
Temporary Positions	14,000	-	14,000	1,406	2,119	15%	•	11,88		
Terminial Leave	1,000		1,000			0%		1,000		
Total Salaries	309,757	-	309,757	38,935	64,667	21%	-	245,09		
Other Operating Expenditures Contractual Services										
Office Equipment Services	200	-	200	-	•	0%	-	200		
Copying Equipment Service	400	-	400	-	-	0%	-	40		
Print / Bind / Adv	750	-	750	-	-	0%	-	75		
Print Pub Annual Reports	22	-	22	-	-	0%	-	2		
Data Processing Services	30,000	-	30,000	513	4,498	15%	-	25,50		
Freight Express Delivery	500	=	500	21	21	4%	-	47		
Telephone	4,000	-	4,000	304	304	8%	-	3,69		
Cellular Phone Service	2,500	-	2,500	52	104	4%		2,39		
Temporary Services	26,000	-	26,000	1,197	1,614	6%	-	24,38		
Other Professional Services	100	_	100			0%	-	10		
Total Contractual Services	64,472	-	64,472	2,088	6,541	10%	-	57,93		
Supplies & Materials										
Office Supplies	8,271	_	8,271	117	203	2%	-	8,06		
Copying Equipment	3,000	_	3,000	423	423	14%	-	2,57		
Printing	900	-	900	_	-	0%	-	90		
Data Processing Supplies	3,000	_	3,000	-	-	0%	-	3,00		
Postage	22,000	_	22,000	2,061	2,061	9%	-	19,93		
Maint/Janitorial Supplies	200	•	200	33	44	22%	-	15		
Other Supplies	100	_	100	-	-	0%		10		
Total Supplies & Materials	37,471		37,471	2,635	2,731	7%	-	34,74		
Fixed Charges										
Rental-Cont Rent Payment	2,500	-	2,500	242	242	10%	-	2,25		
Rent-Non State Owned Property	73,000	-	73,000	5,847	11,694	16%	-	61,30		
Rent-Other	225	•	225	-	-	0%	-	22		
Insurance-State	2,000	-	2,000	-	-	0%	-	2,00		
Insurance-Non State	134	-	134	-	-	0%	-	13		
Equipment- Copying	800	-	800	-	-	0%	-	80		
Equipment Maintenance	1,000	<u>-</u> _	1,000			0%		1,00		
Total Fixed Charges	79,659	-	79,659	6,089	11, 9 36	15%	-	67,72		
Travel (includes Leased Car)										
In State - Meals (Non-Reportable)		-	300	-	-	0%	-	30		
In State - Lodging	600	-	600	-	-	0%	-	60		
In State - Auto Mileage	600	•	600	-	-	0%	-	60		
In-State Registration	200	-	200	-	-	0%		20		
Reportable Meals	400	-	400	52	52	13%		34		
Total Travel	2,100	-	2,100	52	52	2%	-	2,04		
Total Other Operating Expenditures	183,702	-	183,702	10,864	21,260	12%	-	162,44		
al Claims	\$ 493,459	\$ -	\$ 493,459	\$ 49,799	\$ 85, 92 7	17%	\$ -	\$ 407,53		

August 31, 2012

				Year-To-Date: 16.67%						
	Original	Budget	Amended	Expended	Year		_	_		
_	Budget	Amendments	Budget	August	to Date	%	Encumb	Balance		
surance and Medical Services										
Salaries										
Classified Positions	378,434	-	378,434	48,093	84,061	22%	-	294,373		
Temporary Employees	15,469	-	15,469	1,933	3,222	21%		12,247		
Terminal Leave	3,515		3,515	0	3,515	100%	-	(0)		
Total Salaries	397,418	•	397,418	50,026	90,797	23%	-	306,621		
Other Operating Expenditures										
Contractual Services										
Office Equipment Service	200	•	200	=	-	0%	-	200		
Copying Equipment Service	300	-	300	-	=	0%	-	300		
Print/Bind/Advertisement	500	-	500	-	=	0%	-	500		
Print Pub Annual Report	24	-	24	-	-	0%	-	24		
Data Processing Services	47,000	-	47,000	1,622	7,968	17%	-	39,032		
Freight Express Delivery		200	200	21	21	11%	•	179		
Telephone	2,626	_	2,626	225	225	9%	-	2,401		
Cell Phone	3,000	_	3,000	143	199	7%	-	2,801		
Catered Meals	2,000	•	2,000			0%	_	2,000		
Other Professional Services	10,000	- -	10,000	1,022	1,152	12%	_	8,848		
		-	7,454	1,022	1,102	0%	_	7,454		
Other Contractual Services Total Contractual Services	7,454 73,104	200	73,304	3,034	9,566	13%		63,738		
	70,201		10,00	2,02 /	-,			•		
Supplies & Materials	F 000		F 000	166	226	5%		4,774		
Office Supplies	5,000	-	5,000	166			-	•		
Copying Equipment	3,500	•	3,500	468	468	13%		3,032		
Printing	1,500	=	1,500	-	-	0%	-	1,500		
Data Processing Supplies	500	-	500	-	-	0%	-	500		
Postage	11,000	(200)	10,800	728	728	7%	-	10,072		
Maintenance/Janitorial Supplies	75	-	75	13	25	33%	-	50		
Building Materials	1,000	-	1,000	-	-	0%	•	1,000		
Fees & Fines	50	-	50	_	-	0%		50		
Other Supplies	100		100	_	-	0%	-	100		
Total Supplies & Materials	22,725	(200)	22,525	1,376	1,446	6%	-	21,079		
Fixed Charges										
Rental-Cont Rent Payment	2,104	-	2,104	115	115	5%	-	1,989		
Rent-Non State Owned Property	52,000	_	52,000	4,127	8,254	16%	-	43,746		
Rent-Other	2,000	_	2,000	-,	_	0%	-	2,000		
Insurance-State	2,000	_	2,000	_	-	0%	_	2,000		
	148	_	148	_		0%	-	148		
Insurance-Non State		_	942		_	0%		942		
Equipment Maintenance	942	-		26	26	1%		2,974		
Sales Tax Paid	3,000		3,000	26	8,395	13%		53,799		
Total Fixed Charges	62,194	-	62,194	4,268	0,393	13/0	•	33,75:		
Travel (Includes Leased Car)						00/		400		
In State - Meals (Non-Reportable)	400	-	400	-	-	0%	-	400		
In-State Registration	100	•	100	-	-	0%		100		
Reportable Meals	150	-	150	-	-	0%	•	150		
In State - Lodging	700		700_			0%		700		
Total Travel	1,350	-	1,350		-	0%	-	1,350		
Total Other Operating Expenditures	159,373	-	159,373	8,677	19,408	12%	-	139,965		
otal Insurance and Medical Services	\$ 556,791	\$ -	\$ 556,791	\$ 58,704	\$ 110,205	20%	s -	\$ 446,586		

August 31, 2012

Earmarked Funds				Year-To-Date : 16.67%						
	Original	Budget	Amended	Expended	Year					
	Budget	Amendments	Budget	August	to Date	%	Encumb	Balance		
Judicial										
Salaries		4		44 500	.	240/	٨	¢ 262.647		
Classified Positions	\$ 333,028	\$ -	\$ 333,028	\$ 41,628 255	\$ 69,381 255	21% 9%	\$ -	\$ 263,647 2,745		
Temporary Employees	3000	0	3000	41,883	69,636	21%		266,392		
Total Salaries	336,028	•	336,028	41,003	65,030	2.1./0	_	200,332		
Other Operating Expenditures										
Contractual Services						00/		80		
Office Equipment Services	80	=	80	-	•	0% 0%	-	850		
Copy Equipment Services	850 800	-	850 800	-	-	0%	_	800		
Print/Bind/Advertisement	20	-	20	_	_	0%	_	20		
Print Pub Annual Reports Freight Express Delivery	20	200	200	21	21	11%	_	179		
Data Processing Services	28,000	200	28,000		3,591	13%	_	24,409		
Telephone	2,500	_	2,500	239	239	10%	-	2,261		
Cellular Phone Service	1,120	_	1,120	69	139	12%	_	981		
Other Professional Services	200		200	-	-	0%	-	200		
Total Contractual Services	33,570	200	33,770	330	3,991	12%	-	29,779		
Cumpling P Africainle										
Supplies & Materials Office Supplies	5,500		5,500	100	148	3%	_	5,352		
Copying Equipment Supplies	2,500	_	2,500	379	379	15%	-	2,121		
Printing	2,000	_	2,000	-	-	0%	=	2,000		
Data Processing Supplies	2,500	_	2,500		•	0%	_	2,500		
Postage	10,000	(200)	9,800	697	697	7%	-	9,103		
Maintenance/Janitorial Supplies	150	-	150	11	20	13%		130		
Promotional Supplies	20	-	20	_	-	0%	-	20		
Other Supplies	100	-	100		<u>-</u>	0%	-	100		
Total Supplies & Materials	22,770	(200)	22,570	1,187	1,244	6%	-	21,326		
Fixed Charges										
Rental-Cont Rent Payment	3,000	_	3,000	148	148	5%	-	2,852		
Rent-Non State Owned Property	65,300	_	65,300	5,159	10,318	16%	-	54,982		
Rent-Other	125	-	125	· -	-	0%	-	125		
Insurance-State	2,000	=	2,000	-	-	0%	-	2,000		
Insurance-Non State	120	-	120		<u> </u>	0%		120		
Total Fixed Charges	70,545	-	70,545	5,307	10,466	15%	-	60,079		
Travel (Includes Leased Car)										
In State - Meals / Non-Reportable	450		450	_	_	0%	-	450		
Reportable Meals	770	_	770	_	47	6%	-	723		
In State - Lodging	2,200	-	2,200	-	_	0%	-	2,200		
In State - Auto Mileage	1,800		1,800	-	19	1%	-	1,781		
In State - Misc Travel Expense	25	-	25	-	-	0%	-	25		
In-State Registration	100	-	100	-	-	0%		100		
Out State - Auto Mileage	100		100		<u> </u>	0%	. <u></u>	100		
Total Travel	5,445		5,445	-	66	1%	-	5,379		
Total Other Operating Expenditures	132,330	*	132,330	6,824	15,768	12%	-	116,562		
Total Judicial	\$ 468,358	\$ -	\$ 468,358	\$ 48,708	\$ 85,403	18%	\$ -	\$ 382,955		
Earmarked Funds										
Department Totals										
Commissioners	\$ 571,605		\$ 571,605	\$ 36,022		12%		\$ 503,840		
Administration	696,669		696,669	69,018		17%		580,845		
Claims	493,459		493,459	49,799	•	17%		407,532		
Insurance & Medical	556,791		556,791	58,704		20%		446,586		
Judicial	468,358		468,358	48,708		18%		382,955		
Total Departmental Expend	\$ 2,786,882	\$ -	\$ 2,786,882	\$ 262,251	\$ 465,124	17%	\$ -	\$ 2,321,758		
Employer Contributions	448,184	-	448,184	64,159	119,365	27%		328,819		
Takel Form sules of Five de	é a nos nec	ć	\$ 3,235,066	\$ 326,409	\$ 584,489	18%	\$ -	\$ 2,650,577		
Total Earmarked Funds	\$ 3,235,066	\$ -	3 3,433,000	÷ 340,409	¥ 304,403	10%	:	7 2,000,011		

August 31, 2012

					Year-10-Date: 16.67%								
	Original	Budget	Amended	Expended	Year								
	Budget	Amendments	Budget	August	to Date	%	Encumb	Balance					
Capital / Computer Project Carryforward	\$ -	\$ -	\$ -	\$ -	\$ -	0%		\$ -					

MEMORANDUM

Date: September 12, 2012

TO:

Mr. Gary Cannon

Executive Director

FROM:

Cathy Floyd

Human Resources

SUBJECT:

Human Resources Report Period of August 15 - September 11, 2012

Below is a summary of the Human Resources activity for the period of August 15 - September 11, 2012.

Employee Relations (ER)

- Three ER issues were addressed during the activity period
- Conducted many DACUM job analyses
 - O Phase two of the DACUM process will begin by the end of the month
- Reminders were sent regarding the EPMS Universal Review Date
 - o All regular reviews are due October 1, 2012
- The Social Committee continues to work on the bi-monthly office activities and Annual Holiday Event

Benefits

- Attended the Annual Benefits at Work Conference
 - O Annual Enrollment will be held the month of October for 2013
- Assisted two employees with insurance coverage changes and/or inquires
- Assisted three employees with retirement system issues
- Completed one inquiry with the Retirement Systems

SC Enterprise Information System (SCEIS)

- One employment verification
- Assisted one employee with payroll issues
- Assisted five employees with leave and time issues
- Forty-one transactions were keyed into the system

State Human Resources Department (HRD)

Contacted HRD Consultant regarding an employee issue

Ombudsman

Assisted two claimants with inquires by email and phone

Finance Related

- Assisted with the daily deposit
- Approved 56 SCEIS financial transactions

State of South Carolina

1333 Main St, Suite 500 P.O. Box 1715 Columbia, S.C. 29202-1715



Tel: (803) 737-5700 Fax: (803) 737-1258 www.wcc.sc.gov

Workers' Compensation Commission

To:

Gary Cannon

SCWCC Executive Director

From: Betsy Hartman

IT Director

Date: September 17, 2012

Subject: IT Department

August 2012 Full Commission Report

Summary of IT Department Activities

SCWCC received an Honorable Mention for the Innovation Award at the South Carolina IT Directors Association Conference on September11th for eCase.

Projects - In Process

Accountability Report

Compiling data and finalizing report – Due September 17, 2012

EDI Release 3

- Final coding and testing of matching criteria is slated for completion by the end of August 2012
- Testing with Trading Partners
 - o Approved
 - **Hewett Coleman**
 - In Approval Process
 - State Accident Fund
 - Mitchell

Lapse in Insurance Web Portal

- Gave a demonstration of the portal to Frank Norris' office
- Additional report requested, in development
- Launch with users at Home Builders Association event September 21, 2012

Projects – to be started in September 2012

OnBase Upgrade

 Testing to begin after completion of EDI Release 3 testing and sign off by business owners (IMS)

OnBase Mobile Application

• DSIT conducting security testing on application

SC Vocational Rehabilitation Web Portal

- Finalizing the requirements before turning over to BravePoint for coding.
- Coding to start September 2012

Mediation

• Work with Judicial and Claims on IT changes needed

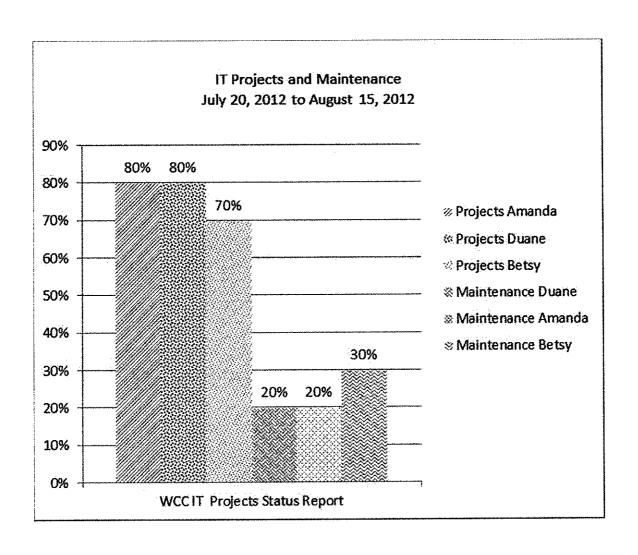
Help Desk Activities

Current IT Staff Activities – 8/16/2012 – 9/11/2012

91	81:50 hours	82	Gathering data starting September 2012
Activities	Help Desk Activities or projects	tickets	Desk tickets (including projects)
Non Help Desk	Time spent on non-	Opon Halo Dack	Time spent on Help

We are still in the process of developing a better way to track IT activities. Any suggestions are welcome. The point is what we track needs to benefit our productivity. This report will change over time as we determine what the best manner of tracking our activities is.

Period	s Report		09/17/12		Status Key:	Not Started	On Track Tim
					% of time devoted to		
Key Projects	Sub Project	Regulation	Due Date	% of completion	issue	Lead	Issues / Co
	abskabringt.		uniones as a		BUREAU (1881)		complete edit testing and
Phase II - Claims EDI release 3	Manual Company of the	TO SECURE OF THE	August 2012	90%	80%	Duane	alianti de 15 de
			ing paris				Finish Match testing and q and users
Phase II - Claims EDI release 3 🚟	est illeringsome.		August 2012	90% 1	80%	Amanda	Implementation Plan comp
						1747 C. S. H. 1885 C. T.	OK from end users. Hew
Phase II - Claims EDI release 3 🗆 🗆			August 2012	90%	10%	Betsy	Need plan for testing and
	EDI B2 complete		Cantambar 2012			Amanda	
Upgrade OnBase to Onbase 11X	EDI R3 complete		September 2012			Allianda	
							testine security On
							testing complete. De Nams' office. Minor c
Lapse in Coverage notification			August 2012	90%	45%	Betsy	report request.
	Upgrade to OnBase 11.x		September 2012	10%	10%	Betsy	Waiting on Onbase u
Pad Application for eService	11.2		Beptember 2012	1070			11,,,,,,,,
							After approval of Ann
Accountability Report			September 2012	80%	5%	Betsy	Statistics
	EDI Ris 3 and Lapse	ļ					
	in coverage in projection		тво			ĺ	obtaining quotes for i
			1			l	
							Final review of specif
SC Voc. Rehab	Upgrade to WCCSQL		TBD	50%	5%	Betsy	giving to coder
				ł			
Upgrade wecsqlprdProgress 10.25.06			тво			L.,	obtaining quotes for
	Etectronic Service]		
	Initiatives		hold until after				1
Electronic Service Initiatives	Clinchers	67-213	EDIRLS 3	0%	 		
	Electronic Service			1			
	Initiatives Fee Petitions - Form		hold until after		l		
		67-213	EDIRLS 3	0%		<u></u>	
	Electronic Service		1				
	Initiatives - Receipt of	1	1	I			
			l _{TE} n	COV.			
		67-211	TBD	0%	_	 	
	electronic pleadings		TBD	0%			
	electronic pleadings Electronic receipt of		TBD	0%			
	electronic pleadings Electronic receipt of any form		TBD TBD	0% 0%			
	electronic pleadings Electronic receipt of any form or document	67-211					
	electronic pleadings Electronic receipt of any form	67-211					
	electronic pleadings Electronic receipt of any form or document 12 M Revamp of current Minor Medical Reporting	67-211 67-205	TBD	0%			
	electronic pleadings Electronic receipt of any form or document 12 M Revamp of current Minor	67-211					
	electronic pleadings Electronic receipt of any form or document 12 M Revamp of current Minor Medical Reporting	67-211 67-205	TBD	0%			
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State of South Carolina



Workers' Compensation Commission

To: Gary Cannon

SCWCC Executive Director

From:

Grant Duffield IMS Director

Date: 12 - Sept - 2012

Subj: Insurance and Medical Services Department

August 2012 Full Commission Report

Please find attached information provided to summarize the status and workflow of initiatives currently underway within the Insurance and Medical Services (IMS) Department

In addition to the statistical data provided, please be advised of the following workflow initiatives:

Compliance Division	1.	Processing of Outstanding Carrier fines.
·	2.	GEAR program support and scheduling of GEAR Hearings.
	3.	Developing revised approaches to ORSC case investigation and
		docketing.
	4.	Completion of DACUM studies for Compliance Officer positions.
Coverage Division	1.	SC Homebuilder's Association coverage verification web interface
•		module in final release.
	2.	Working to implement cross training / staff development
		opportunities within IMS dept.
Medical Services	1.	Identifying updates / edits needed within the Medical Services
		Provider Manual.
	2.	Working to Approve / Re-Approve Medical Bill review entities.
	3.	Division received 11 Bill Disputes in August 2012.
IMS Administration:	1.	Monthly department-wide meetings.
	2.	Working with team-members to review / improve team processes
		and key functions.
	3.	Assisting Roberts with AG opinion letter request.
	4.	Working with SCHA on Surgical Implant study issues.

Mr. Cannon, while this summary is in no way all-inclusive, it may serve to assist you and our Commissioners in understanding the key initiatives underway in the IMS Department and provide measures by which the Department's effectiveness can be gauged. IMS welcomes any guidance that you and/or our Commissioners can provide concerning our performance and direction.

Carryover Caseload:

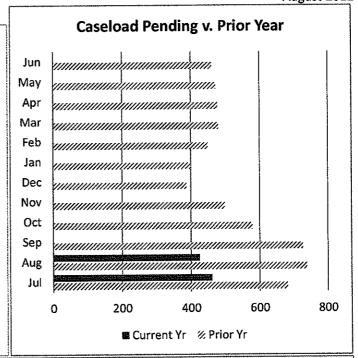
The Compliance Division endeavors to maintain a monthon-month "carry-over" caseload (backlog) of 300 cases. Compliance closed August 2012 with 425 cases active, compared to an active caseload of 738 at the close of August 2011.

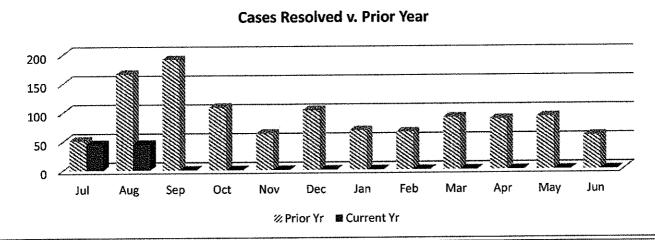
Cases Resolved:

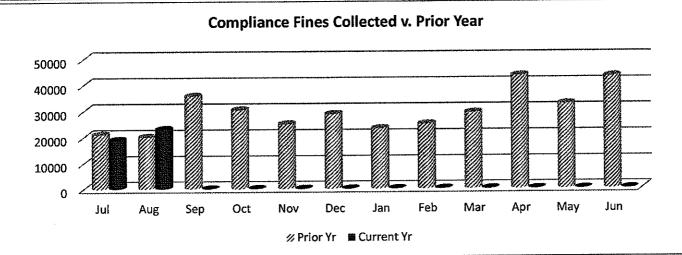
Due to the decrease in carry-over, greater effort is focused on case resolution. For the month of August 2012, Compliance Division staff closed-out 45 cases.

Compliance Fines:

Year to Date, the Compliance Division has collected \$41,894 in fines which represents 1.02% of prior year's accrual (\$40,997). Compliance fine revenue represents 19% of the Commission's annual earmarked revenue budget.







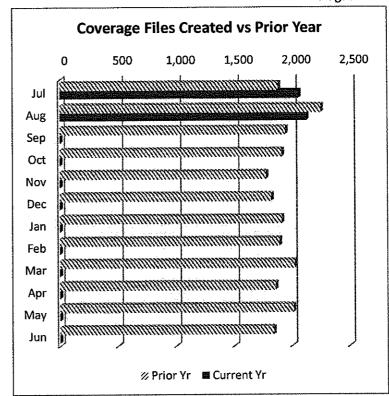
WCC Claim Files:

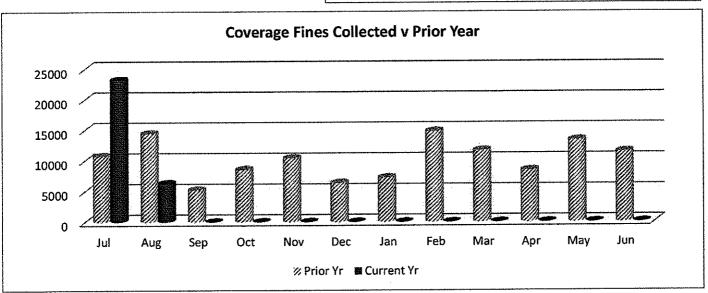
In August 2012, the Coverage Division created a total of 2,122 WCC Claim files. Of these, 1,794 were created electronically, and 328 were submitted in hard copy format. Year to Date, 4,175 Claim files have been created which is 101% of claim file volume for the same period in prior year (4,128).

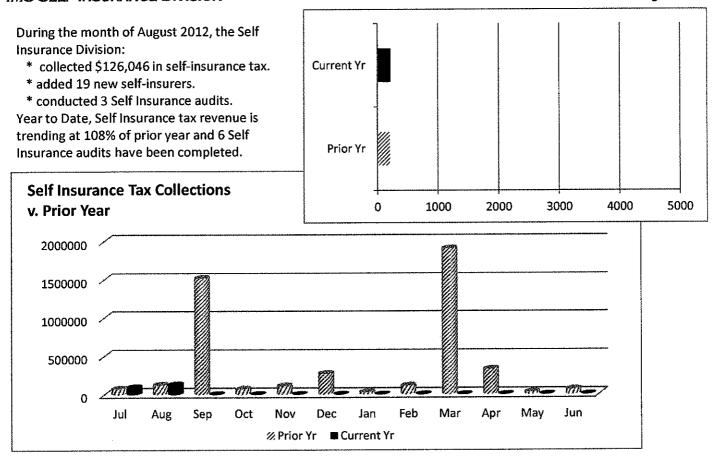
Coverage Fines:

The Coverage Division collected \$6,250 in fine revenue in August 2012, a decrease from \$14,400 in Coverage fines/penalties accrued during the same period in prior year (August 2011). Year on Year, Coverage fines are at 117% of collections for the same period.

Coverage Division fines represent 10% of the Commission's annual earmarked budget.

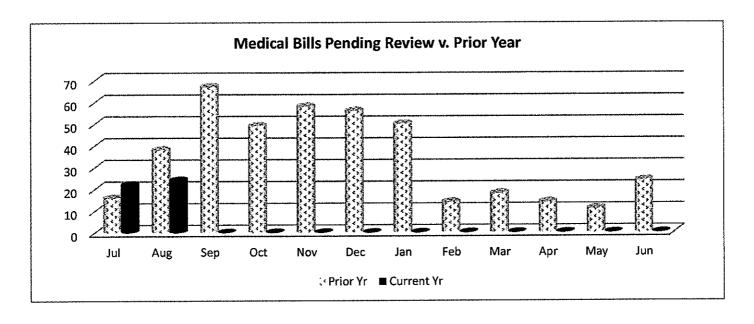






IMS MEDICAL SERVICES DIVISION

In August 2012, the Medical Services Division began the month with 24 bills pending review, received an additional 30 bills for review, conducted 32 bill reviews and ended the month with 22 bills pending.



TO:

GARY CANNON, EXECUTIVE DIRECTOR

FROM:

GREGORY S. LINE, DIRECTOR OF CLAIMS

SUBJECT: CLAIMS REPORT FOR THE MONTH OF AUGUST

DATE:

September 12, 2012

Forms processed each month by the Claims Department

The department processed 1,917 more forms in August than we did in July. This could be contributed to a holiday in July and none in August and more personnel on vacation in July than in August. Over the past two years the department has averaged processed 11,229 forms (clinchers, fee petitions and 3rd party settlements) per month.

These forms are processed manually and checked by an individual in the department. Once the form is reviewed and ready for processing the form is scanned to the computer and then indexed to the appropriate file.

The examiners and administrative assistants work hard to ensure that the forms are processed timely and accurately. As our computer processes keep improving the addition of having other forms filed electronically will certainly help in the time spent on manually entering each form.

Statistics for Fiscal Year 2012-2013

I. Claims Services Division

	July	August	Total
Forms 15-I	1,387	1,456	2,843
Forms 15-II/Forms 17	867	921	1,788
Forms 16 for PP/Disf	253	366	619
Forms 18	4,899	5,294	10,193
Forms 20	979	1,002	1,981
Form 50 Claims Only	293	327	620
Form 61	690	779	1,469
Letters of Rep	164	181	345
Clinchers	748	826	1,574
Third Party Settlements	22	27	49
SSA Requests for Info	141	134	275
Cases Closed	2,117	2,562	4,679
Cases Reviewed	943	1,545	2,488
Total	13,503	15,420	28,923

II. Fines Assessed by Claims Department

	July	August	Total
# Assessed	406	489	895
# Rescinded	92	105	197
# Reduced	49	22	71
# Paid	363	314	677
# Outstanding*	823	893	893
Total Amt. Assessed	\$86,325	\$105,800	\$192,125
Total Amt. Rescinded	\$19,000	\$23,100	\$42,100
Total Amt. Reduced	\$8,200	\$2,900	\$11,100
Total Amt. Paid	\$80,825	\$69,100	\$149,925
Total Outstanding*	\$174,898	\$185,598	\$185,598

Amounts assessed and fines collected for each form - August 2012

· · · · · · · · · · · · · · · · · · ·		# Fines		# Fines
Form	Assessed	Assessed	Collected	Collected
12-A	\$22,000	110	\$12,000	60
Form 15 Section I	\$15,400	60	\$10,400	46
Form 15 Section II	\$4,800	23	\$2,300	12
Form 15 S	\$3,600	18	\$800	5
Form 17	\$2,600	13	\$1,200	7
Form 18	\$48,800	217	\$36,450	151
Form 19	\$400	8	\$150	3
Denial Letter	\$3,400	17	\$2,000	11
Failure to Respond	\$4,600	23	\$3,800	19
Form 16	\$200			
TOTAL	\$105,800	489	\$69,100	314

Form 18 Fines Assessed

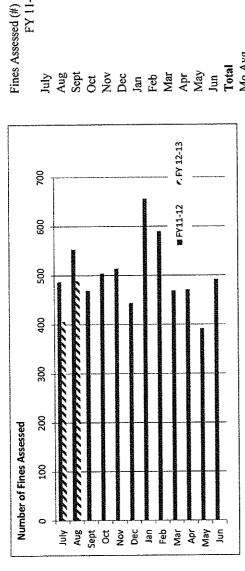
	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12
Assessed Daily	\$47,200	\$44,400	\$45,600	\$38,900	\$38,925	\$42,800
Assessed File Review	\$10,200	\$7,200	\$7,600	\$34,600	\$5,000	\$6,000
TOTAL FINES ASSESSED	\$57,400	\$51,600	\$53,200	\$73,500	\$43,925	\$48,800
# Assessed Daily	203	187	203	199	178	187
# Assessed File Review	42	37	34	39	25	30
Total # Form 18 Fines Assessed	245	224	237	238	203	217
Form 18 Fines Collected	\$70,200	\$61,000	\$39,450	\$55,800	\$49,000	\$36,450
# Form 18 Fines Collected	347	238	184	231	199	151

The fines assessed for Form 18's went up 24 fines for the month of August. The last five months the Form 18 fines assessed have averaged 230 fines per month.

The Department is working hard to ensure all files are reviewed timely. The examiners are diligently processing all forms daily to ensure the files/computer is as up to date as possible. I would anticipate that the Form 18 fines would remain between the 200 and 250 fines per month for the next several months.

All Other Fines Assessed

	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12
Amt Assessed	\$46,550	\$49,750	\$31,000	\$49,050	\$42,400	\$57,000
# Fines Assessed	\$224	247	\$155	254	203	286
Amt Collected	\$46,715	\$39,200	\$21,600	\$34,650	\$31,825	\$32,650
# Fines Collected	245	218	113	182	164	165



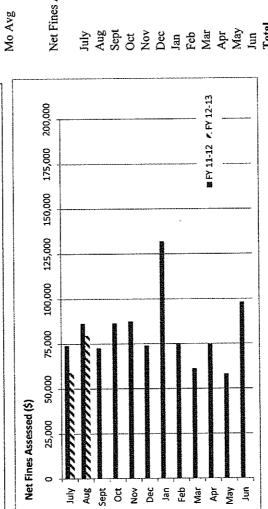
Fines Received (#) FY 11-12 FY 12-13

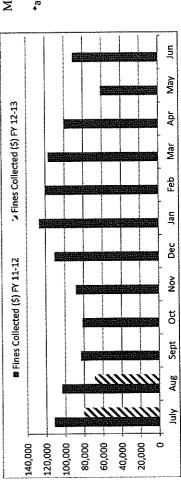
FY 11-12 FY 12-13

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Jan
Feb
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Total

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FY 11-12 FY 12-13 Aug 86,375 59,125 Aug 86,375 79,800 Sept 72,750 0 Oct 86,600 0 Nov 87,500 0 Jan 132,000 0 Feb 75,375 0 Mar 61,315 0 May 58,325 0 Jun 98,075 0 Total 981,190 138,925	Œ	Fines Collected (\$)	1(\$)
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87,500 74,050 132,000 75,375 61,315 74,750 58,325 98,075	Oct	81,300	0
74,050 132,000 75,375 61,315 74,750 58,325 98,075	Nov	88,100	0
132,000 75,375 61,315 74,750 58,325 98,075	Dec	110,700	0
75,375 61,315 74,750 58,325 98,075	Jan	126,700	0
61,315 74,750 58,325 98,075	Feb	120,225	0
74,750 58,325 98,075 1 981,190	Mar	116,915	0
58,325 98,075 1 981,190	Apr	100,200	0
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1 981,190	Jun	90,450	0
	Total	1,194,615	149,925
Mo Avg 81,766 69,463	Mo Avg	99,551	74,963

*after reductions and rescinded

State of South Carolina

1333 Main Street P.O. Box 1715 Columbia, S.C. 29202-1715



Tel: (803) 737-5700 Fax: (803) 737-5768 www.wcc.sc.gov

Workers' Compensation Commission

September 17, 2012

To:

Gary M. Cannon

Executive Director

From:

Virginia L. Crocker

Judicial Director

RE:

September Monthly Report

Now that summer and vacations have some to a close, you are able to see the number of filings have increased for the month of September. A review of the past several years indicates that this is the customary increase for the Fall of the year.

Our report has been amended this month in that we are reporting all mediated cases, both Informal Conferences and Mediations on a separate report which better reflects our numbers. Once our mediation regulation passes, this report will be reflective of the total number of cases which go to mediation rather to hearings. We have also included the requests for Informal Conferences for the Final Agreement and Release conferences referred to the Jurisdictional Commissioner. This number is not inclusive of all Final Agreement and Releases in that it does not reflect those cases which are settled after assignment to the Jurisdictional Commissioner.

We completed mediation in an aggregate case matter including thirty four (34) cases which settled this week for \$1.6 million. The next round of these cases is set for the first week in December.

The Department is developing our strategic plan for the implementation of the new mediation process and will continue to develop that process to ensure a smooth transition upon passage of the regulation, hopefully in April, 2013.

SCWCC Judicial Report



September 2012

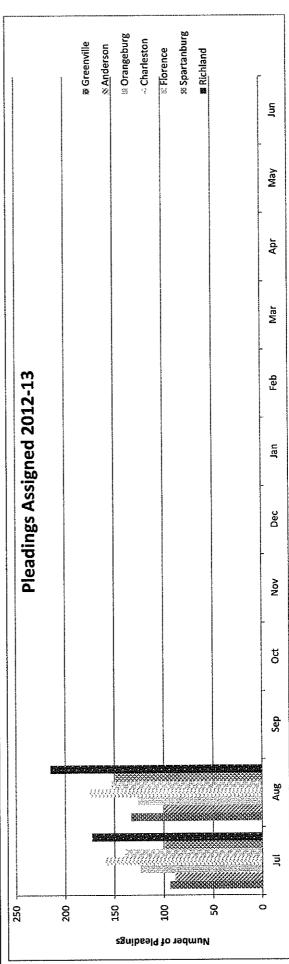
Judicial Report

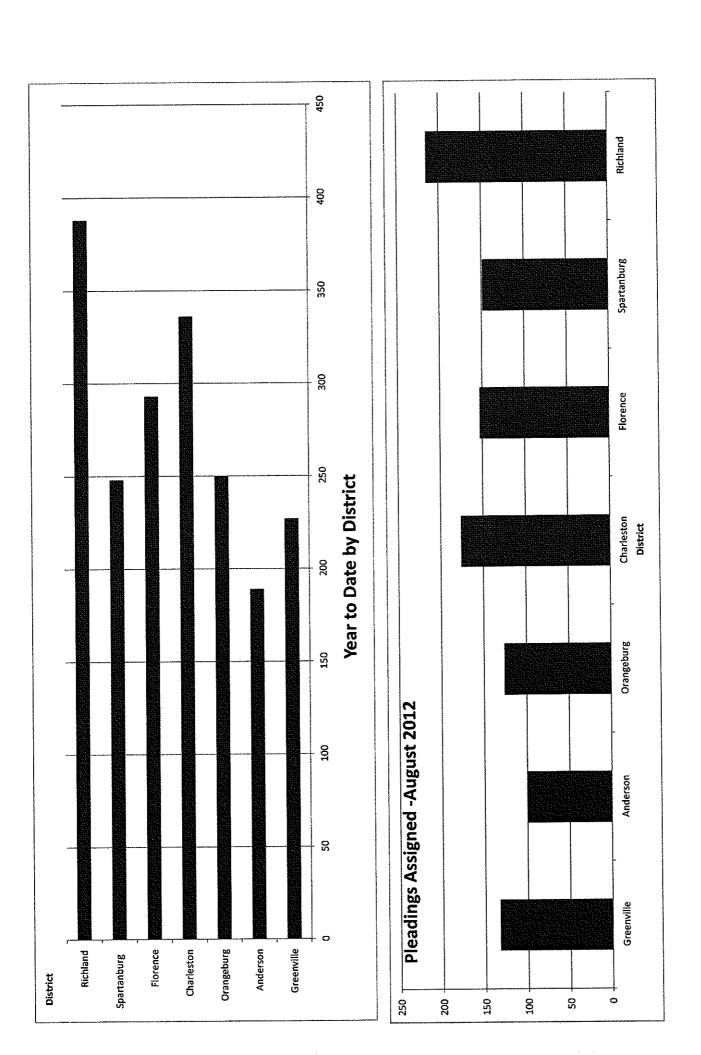
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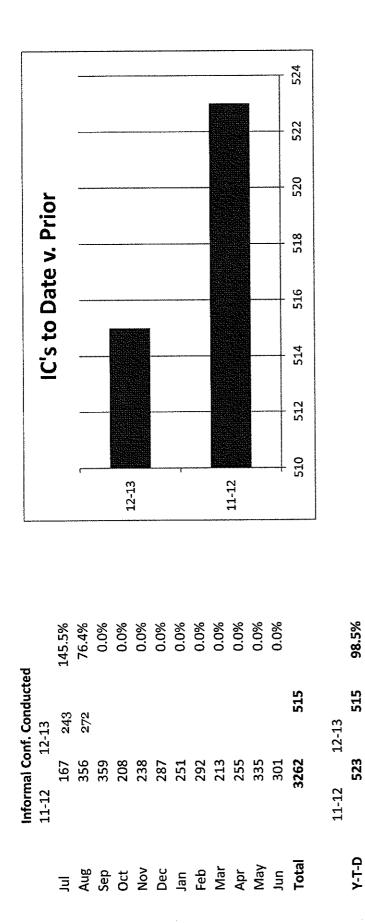
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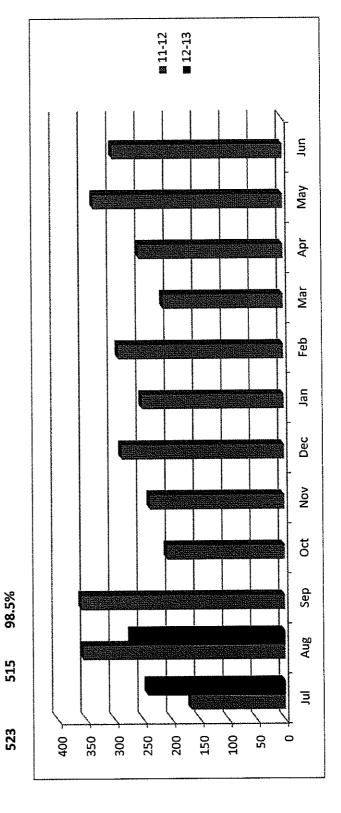
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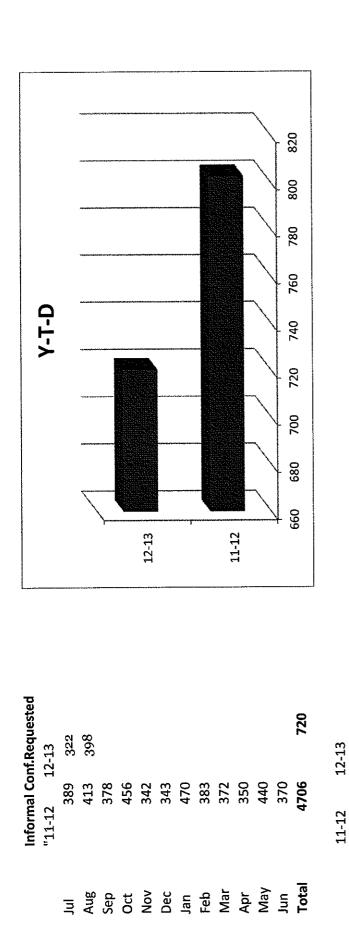
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May		105	92		62	8		131	113		148	160		130	112		109	98		144	149
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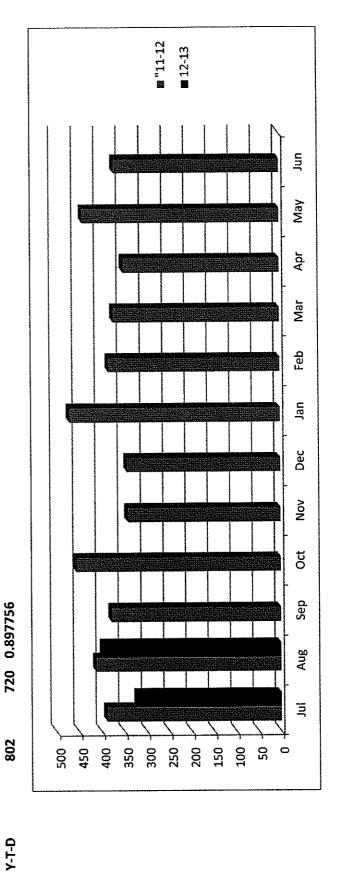












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State of South Carolina

1333 Main Street, 5th Floor P.O. Box 1715 Columbia, S.C. 29202-1715



TEL: (803) 737-5700 FAX: (803) 737-5764

Workers' Compensation Commission

Executive Director's Report Gary M. Cannon September 14, 2012

Second Injury Fund RFP Evaluation Panel

I have agreed to serve on a panel to evaluate Request for Proposal's from actuaries concerning the closing of the Second Injury Fund. The first meeting will be September 14.

Commuted Value Discount Calculation Advisory Committee

The Committee held is first meeting on Friday, August 24, 2012. They will meet again on Friday, September 21, in the First Floor Conference Room.

Surgical Implant Advisory Committee

The Committee has not met and is awaiting billing information from a task force from the SC Hospital Association.

Meetings

I participated in the following meetings:

- National Association of Workers' Compensation Judiciary College 2012, Orlando, Florida August 19-22
- NCCI 2012 State Advisory Forum, Columbia Metropolitan Convention Center, August 28
- United Way Kick-Off Luncheon, Lace House, Columbia, August 28

Workers' Compensation Advisory Committee

The next meeting of the Governor's Advisory Committee is scheduled for Friday, October 5, 2012.

Employee Meetings/Staff Training

The Executive Staff met on September 11, 2012. The next Leadership Team Meeting is scheduled for October 9, 2012.

Constituent / Public Information Services

For the period August 14 through September 12, 2012 the Executive Director's Office had 261 contacts with various system constituents and stakeholders. The contacts included telephone communications; electronic and personal contacts with claimants or constituents, state agencies, federal agencies, attorneys, service providers, business partners; and letters with congressional offices.

SCWCC Stakeholder Electronic Distribution List

For the period August 14 through September 14, 2012, we added 15 individuals to the Commission's stakeholder distribution list. We have 311 individuals currently receiving notifications from the Commission.

SC Vocational Rehabilitation Department

Attached is a statistical report on SCVRD/WCC referrals provided by Michelle Prevost, SCVRD Counselor, for August 2012.

Court Fines and Assessments Aging Report

The attached Fines and Assessments Aging Report reflects the number and amount of fines assessed for the period ending August 31, 2012.



South Carolina Vocational Rehabilitation Department

Enabling eligible South Carolinians with disabilities to prepare for, achieve and maintain competitive employment.

Barbara G. Hollis, Commissioner

MEMO

TO:

Gary Cannon

FROM:

Michelle A. Prevost, SCVRD Counselor

DATE:

September 1, 2012

RE:

SCVRD/WCC Referrals

As the SCVRD counselor assigned to the Workers Compensation Commission, I held office hours at WCC for four days this past month.

During this month's office hours, I have begun the review of approximately 1300 WCC Richland County cases for 2010. In my review so far, I have identified 12 additional claimants to which I sent referral letters on August 31, 2012. I will continue this review of 2010 cases for the Lexington/Richland area based upon body type and severity of injury through the Claims Maintenance and Documents on file for the cases.

As of August 31stt, I have had the following contacts regarding potential WCC referrals:

- Since letters were sent on 8/31, I have received 3 return calls for additional information about SCVRD to assist the claimant in making a decision regarding participation. I have sent them this information.
- As a result of the July 19th presentation of SCVRD services to all WCC staff, I received one self-referral and three referrals from the WCC Human Resources office to assist WCC employees with Job Retention Services.
- I met with the Judicial Director and one Commissioner to discuss VR services as it relates to a case under review in an attempt to assist with understanding VR services in order to assist the claimant with returning to an appropriate vocation.

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Primary Disability	#
Mobility Impairments	
Manipulation/dexterity impairments (hand/fingers)	
Other Orthopedic Impairments (e.g. limited range of motion)	11
General physical debilitation (faigue, weakness, chronic pain)	
Hearing or visual impairments	- 6000000
Other physical impairments (not listed above)	
Total	:-13

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9/12/2012

Summary All Depts.	Depts.	August	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June
Total	\$1,119,034	\$1,110,890										
Count	2,428	2,457										
> 91 Days	\$880,507	\$893,195										
Count	1,752	1,720										
61-90 Days	\$49,881	\$58,158										
Count	103	163										
31-60 Days	\$77,108	\$62,042										
Count	232	216										
< 30 days	\$111,537	\$97,494										
Count	341	358										
Of Fines Over 90 Days Old	90 Days Old											
Orders	\$1,275	\$1,275										
Count	9	5										
Judgments	\$250,792	\$250,792										
Count	537	537										

Claims	July	August	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June
Division Total	\$444,201	\$447,068										
Count	2,039	2,046		÷								
> 91 Days	\$297,852	\$288,568										
Count	1,433	1387										
61-90 Days	\$19,644	\$40,450										
Count	98	150										
31-60 Days	\$59,200	\$48,450										
Count	218	198										٠
< 30 days	\$67,505	\$69,600										
Count	302	311										
Of Fines Over 90 Days Old	90 Days Old											
Orders	\$1,275	\$1,275										
Count	5	ις,										
Judgments	\$92,043	\$92,043										
Count	474	474										
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Compliance	July	August	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June
Division Total	\$605,215	\$584,952										
Count	230	224										
> 91 Days	\$521,260	\$537,823										
Count	195											
61-90 Days	\$29,437	\$15,686										
Count	13	G.										
31-60 Days	\$15,686	\$11,874										
Count	6	8										
< 30 days	\$38,832	\$19,569										
Count	13	8										
Of Fines Over 90 Days Old	90 Days Old											
Orders												
Count												
Judgments	\$158,749	\$158,749										
Count	63	69										

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July	\$52,600	137	\$46,000	104	009\$		\$800		\$5,200	26	90 Days Old					July	\$17,018	2	\$15,396	2	\$200		\$1,423		\$		
Coverage	Division Total	Count	> 91 Days	Count	61-90 Days	Count	31-60 Days	Count	< 30 days	Count	Of Fines Over 90 Days Old	Orders	Count	Judgments	Count	Judicial	Division Total	Count	> 91 Days	Count	61-90 Days	Count	31-60 Days	Count	< 30 days	Count	

State of South Carolina

1333 Main Street, 5th Floor P.O. Box 1715 Columbia, S.C. 29202-1715



TEL: (803) 737-5700 FAX: (803) 737-5764

Workers' Compensation Commission

TO:

COMMISSIONERS

FROM:

GARY CANNON

DATE:

SEPTEMBER 13, 2012

RE:

ELECTRONIC SERVICE

Chairman Beck asked staff to research the issue concerning the determination of the actual date service of the document (hearing notice, order, etc.) is deemed complete when served electronically. The following is a brief of the issue prepared by Keith Roberts.

ISSUE

Do the current regulations provide additional time for service to be deemed complete after the date a document is served on a party electronically?

LAW

The service of Forms and Documents used in proceedings before the South Carolina Workers' Compensation Commission are governed by 25A S.C. Code Regs. 67-211 (2012). In 2010, the regulation was amended to allow for the service of Forms and Documents electronically. See State Register Volume 34, Issue No. 2, eff February 26, 2010. The Commission and the parties may still serve forms and documents via U.S. Mail. R.67-211. If the parties opt for service by mail, service is deemed complete upon mailing, unless the form is returned to the sender by the U.S. Postal Service. Id. If a mailed form is returned, the sender must complete service in accordance with Rule 5, South Carolina Rules of Civil Procedure. Id.

The service of Orders and Hearing Notices by the South Carolina Workers' Compensation Commission is governed by R.67-213. The Commission may serve Orders and Hearing Notices according to three methods; electronically, via certified mail return receipt requested and, via first class mail. *See* R.67-213. Service may also be made by delivery to the party or his or her attorney. R.67-213(1).

The regulation provides specific provisions for determining the date of service when service is made by certified mail and when service is made by first class mail. When service is made by certified mail, return receipt requested, service is deemed complete on the date the addressee signed the return receipt acknowledging receipt. R.67-213(2). Service made by first class mail is not deemed complete until five days after the item was deposited in the mail, regardless whether the addressee received it earlier. *Id.* The regulations are silent as to the date service is deemed complete when service is made electronically.

The South Carolina Rules of Civil Procedure do not allow for service electronically. See SC R. Civ. P. 5 (2012). Service may be completed in the South Carolina Courts by personal delivery or mail. Id. The rules provide that "[w]henever a party has the right or is required to do some act or take some proceeding within a prescribed period after the service of a notice or other paper upon him and the notice or paper is served upon him by mail. . . five days shall be added to the prescribed period." SC R. Civ. P. 6(e).

The Federal Rules of Civil Procedure do, however, allow for service electronically. Fed R. Civ. P. 5(b)(2)(E) (2012); Fed. R. Civ. P. 5(d)(3). The Federal Rules provide that "[w]hen a party may or must act within a specified time after service and service is made [Rule 5(b)(2)(E)], 3 days are added after the period would otherwise expire. . .". Fed. R. Civ. P. 6(d).

ANALYSIS

While the Workers' Compensation Commission's regulations make it clear that service by electronic means is appropriate in certain situations, the regulations do not expressly provide when service is deemed complete when it is made by electronic means. Service on a represented party of a Claimant's request for a Hearing, a Defendant's request for a Hearing and other forms and documents may be served by first class mail or electronically. R.67-211. Regulation 67-211 specifically provides that service made by mail is deemed complete upon mailing, unless the form is returned, at which time it must be served pursuant to the South Carolina Rules of Civil Procedure. It does not provide additional time before the time period begins to run in which an opposing party must take a specified action after receipt of service. Regulation 67-211 is silent as to when service is deemed complete when service is made electronically.

Likewise, Regulation 67-213 specifically provides when service is deemed complete for parties served by first class mail and certified mail, but is silent as to when service is deemed complete when service is made electronically. Because of this silence in the regulations, opposing positions could be advocated.

One position would be that the Commission's regulations provide for additional time after certain kinds of service and, had the Commission wished to provide additional time after the date of sending before electronic service was deemed complete, it would have expressly done so. This position can be supported by looking to the places where the Commission's regulations do specifically provide for the date service is deemed complete. When a claimant is represented and serves a request for hearing on opposing parties via first class mail, Regulation 67-211(A) specifically provides that "[s]ervice is deemed complete upon mailing unless the form is returned." In Regulation 67-213(2) the Commission specifically provides five additional days before service is deemed complete for service made by first class mail. No such extension is provided for electronic service. This could be interpreted as evidence that the Commission intended for service to occur at the time it was completed unless otherwise specifically provided. If this is so, then electronic service would be deemed completed at the time it is successfully sent for the purposes of determining the specified time in which a party may or must take affirmative action.

A contrary position could be advocated that electronic service is a substitution for service by mail and therefore should be subject to the five days of additional time provision provided for in Regulation 67-213(2). This argument is supported by the fact that the Federal Rules of Civil Procedure provide the same amount of additional time before service is deemed complete for service made electronically as they do for service made by mailing it to the person's last known address. Fed R. Civ. P. 6(d).¹

¹ Rule 6(d) provides three days of additional time when service is made by mailing it to the person's last known address [Rule 5(b)(2)(C)], leaving it with the clerk of court if the person has no known address [Rule 5(b)(2)(D)], sending it by electronic means [Rule 5(b)(2)(E)], and delivering it by means consented to by the party in writing [Rule 5(b)(2)(F)].

State of South Carolina

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TEL: (803) 737-5700 FAX: (803) 737-5764

Workers' Compensation Commission

TO:

Commissioners

FROM:

Gary M. Cannon

DATE:

September 14, 2012

RE:

Ethics Training

The Commissioners and their administrative assistants are required to attend a workshop of at least three continuing education hours concerning ethics and the Administrative Procedures Act (§42-3-250 (B)).

I propose November 13 from 2:00-5:00 p.m. as the date and time for the workshop. The Business Meeting is scheduled this date beginning at 10:30 a.m. If you approve this schedule, Appellate Panel hearings will be scheduled for Tuesday, November 14 and, if necessary, Wednesday November 15.