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Workers' Compensation Commission

July 11, 2011

Commission Implements Email Security

The South Carolina Workers' Compensation Commission (Commission) recently installed Web Messenger, a secure email account offered by the State of South Carolina, to protect the privacy of our claimants' Social Security Numbers (SSN). All outgoing email from the Commission's email address, @wcc.sc.gov, will be scanned for SSN. The first time an encrypted email is received from the Commission, the recipient will be required to click a link to access a secure server to retrieve the encrypted email. This link allows you to establish your personal Web Messenger Account by creating a passphrase to secure future messages delivered to you from the Commission. After the initial set up, future secure emails may be accessed by entering the secure passphrase.

We apologize for any inconvenience and appreciate your understanding of our efforts to ensure the security of the participants in the Workers' Compensation system. Click here for specific directions for linking to the secure server.

For additional information about this public information release please contact Betsy Hartman, VCIO, South Carolina Workers' Compensation System, at Hartman@cio.sc.gov or 803-737-5685.